

Nordstrom, Inc.

2024 CDP Corporate Questionnaire 2024

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Contents

C1. Introduction

(1.1) In which language are you submitting your response?

Select from:

☒ English

(1.2) Select the currency used for all financial information disclosed throughout your response.

Select from:

☒ USD

(1.3) Provide an overview and introduction to your organization.

(1.3.2) Organization type

Select from:

☒ Publicly traded organization

(1.3.3) Description of organization

The Company was founded in 1901 as a retail shoe business in Seattle, Washington. We aspire to be the best fashion retailer in a digitally connected world by leveraging the strength of the Nordstrom and Nordstrom Rack banners, our digital and physical properties, and our interconnected business model. We offer an extensive selection of high-quality brand-name and private-label merchandise for women, men, young adults and children, with a focus on apparel, shoes, beauty, accessories and home goods. We have one reportable segment, which aggregates our two operating segments, Nordstrom and Nordstrom Rack.

[Fixed row]

(1.4) State the end date of the year for which you are reporting data. For emissions data, indicate whether you will be providing emissions data for past reporting years.

(1.4.1) End date of reporting year

(1.4.2) Alignment of this reporting period with your financial reporting period

Select from:

☒ Yes

(1.4.3) Indicate if you are providing emissions data for past reporting years

Select from:

☒ Yes

(1.4.4) Number of past reporting years you will be providing Scope 1 emissions data for

Select from:

☒ 1 year

(1.4.5) Number of past reporting years you will be providing Scope 2 emissions data for

Select from:

☒ 1 year

(1.4.6) Number of past reporting years you will be providing Scope 3 emissions data for

Select from:

☒ 1 year

[Fixed row]

(1.4.1) What is your organization's annual revenue for the reporting period?

14200000000

(1.5) Provide details on your reporting boundary.

	Is your reporting boundary for your CDP disclosure the same as that used in your financial statements?
	<i>Select from:</i> ☒ Yes

[Fixed row]

(1.6) Does your organization have an ISIN code or another unique identifier (e.g., Ticker, CUSIP, etc.)?

ISIN code - bond

(1.6.1) Does your organization use this unique identifier?

Select from:

☒ No

ISIN code - equity

(1.6.1) Does your organization use this unique identifier?

Select from:

☒ Yes

(1.6.2) Provide your unique identifier

US6556641008

CUSIP number

(1.6.1) Does your organization use this unique identifier?

Select from:

☒ No

Ticker symbol

(1.6.1) Does your organization use this unique identifier?

Select from:

☒ Yes

(1.6.2) Provide your unique identifier

JWN

SEDOL code

(1.6.1) Does your organization use this unique identifier?

Select from:

☒ No

LEI number

(1.6.1) Does your organization use this unique identifier?

Select from:

☒ No

D-U-N-S number

(1.6.1) Does your organization use this unique identifier?

Select from:

☒ Yes

(1.6.2) Provide your unique identifier

625226902

Other unique identifier

(1.6.1) Does your organization use this unique identifier?

Select from:

☒ No

[Add row]

(1.7) Select the countries/areas in which you operate.

Select all that apply

☒ Canada

☒ United States of America

(1.22) Provide details on the commodities that you produce and/or source.

Timber products

(1.22.1) Produced and/or sourced

Select from:

☒ Sourced

(1.22.2) Commodity value chain stage

Select all that apply

☒ Retailing

(1.22.4) Indicate if you are providing the total commodity volume that is produced and/or sourced

Select from:

☒ No, the total volume is confidential

(1.22.11) Form of commodity

Select all that apply

☒ Cellulose-based textile fiber

☒ Primary packaging

(1.22.12) % of procurement spend

Select from:

☒ Not applicable

(1.22.13) % of revenue dependent on commodity

Select from:

☒ Unknown

(1.22.14) In the questionnaire setup did you indicate that you are disclosing on this commodity?

Select from:

☒ No, not disclosing

(1.22.16) Reason for not disclosing

Select all that apply

☒ Data is not available

(1.22.18) Explanation for not disclosing

Without proxy and estimation, we do not have tonnage data for primary packaging and cellulose based fibers.

Cocoa

(1.22.1) Produced and/or sourced

Select from:

☒ Sourced

(1.22.2) Commodity value chain stage

Select all that apply

☒ Retailing

(1.22.4) Indicate if you are providing the total commodity volume that is produced and/or sourced

Select from:

☒ No, the total volume is unknown

(1.22.11) Form of commodity

Select all that apply

☒ Goods not for resale (GNFR)

(1.22.12) % of procurement spend

Select from:

☒ Not applicable

(1.22.13) % of revenue dependent on commodity

Select from:

☒ Unknown

(1.22.14) In the questionnaire setup did you indicate that you are disclosing on this commodity?

Select from:

☒ No, not disclosing

(1.22.16) Reason for not disclosing

Select all that apply

☒ Data is not available

(1.22.18) Explanation for not disclosing

Cocoa is not a priority area for Nordstrom given that we are a fashion retailer.

Coffee

(1.22.1) Produced and/or sourced

Select from:

☒ Sourced

(1.22.2) Commodity value chain stage

Select all that apply

☒ Retailing

(1.22.4) Indicate if you are providing the total commodity volume that is produced and/or sourced

Select from:

☒ No, the total volume is unknown

(1.22.11) Form of commodity

Select all that apply

☒ Goods not for resale (GNFR)

(1.22.12) % of procurement spend

Select from:

☒ Not applicable

(1.22.13) % of revenue dependent on commodity

Select from:

☒ Unknown

(1.22.14) In the questionnaire setup did you indicate that you are disclosing on this commodity?

Select from:

☒ No, not disclosing

(1.22.16) Reason for not disclosing

Select all that apply

☒ Data is not available

(1.22.18) Explanation for not disclosing

Nordstrom operates coffee E-Bars, but does not disclose a breakout of revenues in this form.

[Fixed row]

(1.24) Has your organization mapped its value chain?

(1.24.1) Value chain mapped

Select from:

☒ Yes, we have mapped or are currently in the process of mapping our value chain

(1.24.2) Value chain stages covered in mapping

Select all that apply

☒ Upstream value chain

(1.24.3) Highest supplier tier mapped

Select from:

☒ Tier 2 suppliers

(1.24.4) Highest supplier tier known but not mapped

Select from:

☒ Tier 3 suppliers

(1.24.6) Smallholder inclusion in mapping

Select from:

☒ Smallholders not relevant, and not included

(1.24.7) Description of mapping process and coverage

As part of Nordstrom Private Label's standard operating procedure, all tier 1 and 2 facilities are mapped as a part of the onboarding process. Facilities within these tiers are required to complete a New Supplier Questionnaire, and data is aggregated within our reporting excel files and Power BI reporting tools. Coverage of our mapping is in full for these two tiers.

[Fixed row]

(1.24.2) Which commodities has your organization mapped in your upstream value chain (i.e., supply chain)?

	Value chain mapped for this sourced commodity	Highest supplier tier known but not mapped for this sourced commodity
Timber products	Select from: ☒ No	Select from: ☒ Tier 1 suppliers

[Fixed row]

C2. Identification, assessment, and management of dependencies, impacts, risks, and opportunities

(2.1) How does your organization define short-, medium-, and long-term time horizons in relation to the identification, assessment, and management of your environmental dependencies, impacts, risks, and opportunities?

Short-term

(2.1.1) From (years)

0

(2.1.3) To (years)

1

(2.1.4) How this time horizon is linked to strategic and/or financial planning

This timeline reflects time horizons used in the materiality assessment process. Nordstrom's short, medium, and long term strategic and or financial planning is not linked to the materiality assessment process.

Medium-term

(2.1.1) From (years)

2

(2.1.3) To (years)

4

(2.1.4) How this time horizon is linked to strategic and/or financial planning

This timeline reflects time horizons used in the materiality assessment process. Nordstrom's short, medium, and long term strategic and or financial planning is not linked to the materiality assessment process.

Long-term

(2.1.1) From (years)

5

(2.1.2) Is your long-term time horizon open ended?

Select from:

☒ No

(2.1.3) To (years)

5

(2.1.4) How this time horizon is linked to strategic and/or financial planning

This timeline reflects time horizons used in the materiality assessment process. Nordstrom's short, medium, and long term strategic and or financial planning is not linked to the materiality assessment process.

[Fixed row]

(2.2) Does your organization have a process for identifying, assessing, and managing environmental dependencies and/or impacts?

	Process in place	Dependencies and/or impacts evaluated in this process
	Select from: ☒ Yes	Select from: ☒ Both dependencies and impacts

[Fixed row]

(2.2.1) Does your organization have a process for identifying, assessing, and managing environmental risks and/or opportunities?

(2.2.1.1) Process in place

Select from:

☒ Yes

(2.2.1.2) Risks and/or opportunities evaluated in this process

Select from:

☒ Both risks and opportunities

(2.2.1.3) Is this process informed by the dependencies and/or impacts process?

Select from:

☒ No

(2.2.1.6) Explain why you do not have a process for evaluating both risks and opportunities that is informed by a dependencies and/or impacts process

Nordstrom used the double materiality methodology to identify the most significant impacts of our business on people and the natural environment, as well as to look inward at how important social and environmental issues impact our business.

[Fixed row]

(2.2.2) Provide details of your organization's process for identifying, assessing, and managing environmental dependencies, impacts, risks, and/or opportunities.

Row 1

(2.2.2.1) Environmental issue

Select all that apply

- ☒ Climate change
- ☒ Forests
- ☒ Water

(2.2.2.2) Indicate which of dependencies, impacts, risks, and opportunities are covered by the process for this environmental issue

Select all that apply

- ☒ Dependencies
- ☒ Impacts
- ☒ Risks
- ☒ Opportunities

(2.2.2.3) Value chain stages covered

Select all that apply

- ☒ Direct operations
- ☒ Upstream value chain
- ☒ Downstream value chain

(2.2.2.4) Coverage

Select from:

- ☒ Full

(2.2.2.5) Supplier tiers covered

Select all that apply

- ☒ Tier 1 suppliers

(2.2.2.7) Type of assessment

Select from:

- ☒ Qualitative only

(2.2.2.8) Frequency of assessment

Select from:

- ☒ Every two years

(2.2.2.9) Time horizons covered

Select all that apply

- ☒ Short-term
- ☒ Medium-term
- ☒ Long-term

(2.2.2.10) Integration of risk management process

Select from:

- ☒ Integrated into multi-disciplinary organization-wide risk management process

(2.2.2.11) Location-specificity used

Select all that apply

- ☒ Not location specific

(2.2.2.12) Tools and methods used

Other

- ☒ Materiality assessment

(2.2.2.13) Risk types and criteria considered

Acute physical

- ☒ Drought
- ☒ Storm (including blizzards, dust, and sandstorms)

- ☒ Wildfires
- ☒ Cyclones, hurricanes, typhoons
- ☒ Heavy precipitation (rain, hail, snow/ice)
- ☒ Flood (coastal, fluvial, pluvial, ground water)

Chronic physical

- ☒ Precipitation or hydrological variability
- ☒ Sea level rise

Policy

- ☒ Carbon pricing mechanisms
- ☒ Changes to international law and bilateral agreements
- ☒ Changes to national legislation
- ☒ Mandatory water efficiency, conservation, recycling, or process standards

Market

- ☒ Changing customer behavior

Reputation

- ☒ Increased partner and stakeholder concern and partner and stakeholder negative feedback

Technology

- ☒ Transition to lower emissions technology and products

(2.2.2.14) Partners and stakeholders considered

Select all that apply

- ☒ Customers
- ☒ Employees
- ☒ Investors
- ☒ Local communities

(2.2.2.15) Has this process changed since the previous reporting year?

Select from:

☒ No

(2.2.2.16) Further details of process

Nordstrom has a process to engage with our key stakeholders, including industry associations, investors, customers, employees, etc. to conduct a refresh to our materiality assessment. We use the double materiality methodology to identify the most significant impacts of our business on people and the natural environment, as well as to look inward at how important social and environmental issues impact our business. Through this lens, we reviewed our priorities and goals to ensure we are addressing the issues that matter most.

[Add row]

(2.2.7) Are the interconnections between environmental dependencies, impacts, risks and/or opportunities assessed?

(2.2.7.1) Interconnections between environmental dependencies, impacts, risks and/or opportunities assessed

Select from:

☒ No

(2.2.7.3) Primary reason for not assessing interconnections between environmental dependencies, impacts, risks and/or opportunities

Select from:

☒ Not an immediate strategic priority

(2.2.7.4) Explain why you do not assess the interconnections between environmental dependencies, impacts, risks and/or opportunities

We will be working on assessing interconnections between environmental dependencies and impacts as part of a Task Force on Climate Financial Disclosures (TCFD) workshop.

[Fixed row]

(2.3) Have you identified priority locations across your value chain?

(2.3.1) Identification of priority locations

Select from:

- ☒ Yes, we are currently in the process of identifying priority locations

(2.3.2) Value chain stages where priority locations have been identified

Select all that apply

- ☒ Direct operations
☒ Upstream value chain
☒ Downstream value chain

(2.3.3) Types of priority locations identified

Locations with substantive dependencies, impacts, risks, and/or opportunities

- ☒ Locations with substantive dependencies, impacts, risks, and/or opportunities relating to forests
☒ Locations with substantive dependencies, impacts, risks, and/or opportunities relating to water
☒ Locations with substantive dependencies, impacts, risks, and/or opportunities relating to biodiversity

(2.3.4) Description of process to identify priority locations

Following SBTN technical guidance for steps 1 and 2 we have conducted a sector materiality screening, run a value chain assessment and identified priority locations and regions by commodity within upstream, direct operations and downstream impacts across multiple environmental indicators including land use change, land occupation, water quantity, water quality, soil pollution, plastic leakage and biodiversity.

(2.3.5) Will you be disclosing a list/spatial map of priority locations?

Select from:

- ☒ No, we have a list/geospatial map of priority locations, but we will not be disclosing it
[Fixed row]

(2.4) How does your organization define substantive effects on your organization?

	Type of definition	Metrics considered in definition	Application of definition
Risks	Select all that apply ☒ Qualitative	Select all that apply ☒ Likelihood of effect occurring	Priority issues and opportunities are classified within a matrix during the double materiality process.
Opportunities	Select all that apply ☒ Qualitative	Select all that apply ☒ Likelihood of effect occurring	Priority issues and opportunities are classified within a matrix during the double materiality process.

[Add row]

(2.5) Does your organization identify and classify potential water pollutants associated with its activities that could have a detrimental impact on water ecosystems or human health?

(2.5.1) Identification and classification of potential water pollutants

Select from:

☒ Yes, we identify and classify our potential water pollutants

(2.5.2) How potential water pollutants are identified and classified

Our approach to responsible sourcing is embedded in our respect for human rights and the environment. Nordstrom's due diligence efforts include monitoring our supply chain using responsible sourcing assessments, factory remediation efforts, management trainings, worker wellbeing programs, and environmental management. Nordstrom uses ELEVATE's Responsible Sourcing Assessments (ERSA) as its primary assessment standard. The ERSA checklist focused on the following environmental issues: Environmental Management Program, Environmental Permits Licenses/Approvals, Air Emissions, Wastewater, Hazardous and Non-Hazardous Waste. Specifically related to water, the ERSA dictates that wastewater must meet discharge standards / limits as legally required and that the facility has implemented a systemic approach to prevent contamination of storm water run-off. No illegal discharges and spills of wastewater is entering storm drains. Where applicable, the facility has procedures for notifying local community authorities in case of an accidental discharge or any other environmental emergency. Nordstrom considers severe environmental pollution a Zero Tolerance issue, which must be remediated. Examples of severe environmental pollution include: untreated industrial wastewater discharged. Nordstrom encourages suppliers to become Zero Discharge of Hazardous Chemicals (ZDHC) members.

[Fixed row]

(2.5.1) Describe how your organization minimizes the adverse impacts of potential water pollutants on water ecosystems or human health associated with your activities.

Row 1

(2.5.1.1) Water pollutant category

Select from:

☒ Inorganic pollutants

(2.5.1.3) Value chain stage

Select all that apply

☒ Direct operations

(2.5.1.4) Actions and procedures to minimize adverse impacts

Select all that apply

☒ Assessment of critical infrastructure and storage condition (leakages, spillages, pipe erosion etc.) and their resilience

☒ Industrial and chemical accidents prevention, preparedness, and response

☒ Reduction or phase out of hazardous substances

Row 2

(2.5.1.1) Water pollutant category

Select from:

☒ Inorganic pollutants

(2.5.1.3) Value chain stage

Select all that apply

☒ Upstream value chain

(2.5.1.4) Actions and procedures to minimize adverse impacts

Select all that apply

☒ Reduction or phase out of hazardous substances

☒ Requirement for suppliers to comply with regulatory requirements

(2.5.1.5) Please explain

Our approach to responsible sourcing is embedded in our respect for human rights and the environment. Our risk-based due diligence efforts address issues that impact factory workers and their communities. Nordstrom's due diligence efforts include monitoring our supply chain using responsible sourcing assessments, factory remediation efforts, management trainings, worker wellbeing programs, and environmental management. Nordstrom uses ELEVATE's Responsible Sourcing Assessments (ERSA) as its primary assessment standard. The ERSA checklist focused on the following environmental issues: Environmental Management Program, Environmental Permits' Licensees/Approvals, Air Emissions, Wastewater, Hazardous and Non-Hazardous Waste. Specifically related to water, the ERSA dictates that wastewater must meet discharge standards / limits as legally required and that the facility has implemented a systemic approach to prevent contamination of storm water run-off. No illegal discharges and spills of wastewater is entering storm drains. Where applicable, the facility has procedures for notifying local community authorities in case of an accidental discharge or any other environmental emergency. Nordstrom considers severe environmental pollution a Zero Tolerance issue, which must be remediated. Examples of severe environmental pollution include untreated industrial wastewater discharged. Nordstrom encourages suppliers to become Zero Discharge of Hazardous Chemicals (ZDHC) members.

[Add row]

C3. Disclosure of risks and opportunities

(3.1) Have you identified any environmental risks which have had a substantive effect on your organization in the reporting year, or are anticipated to have a substantive effect on your organization in the future?

Climate change

(3.1.1) Environmental risks identified

Select from:

☒ No

(3.1.2) Primary reason why your organization does not consider itself to have environmental risks in your direct operations and/or upstream/downstream value chain

Select from:

☒ Evaluation in progress

(3.1.3) Please explain

At the company level, regulatory, physical, reputation, consumer behavior, inventory, and financial risks are evaluated and categorized in total risk impact to the comprehensive business, as well as at the individual unit levels. When risks are identified, the level of importance of the impact is assessed, taking into account several factors including the scale and value of assets at stake, the proportion and type of business units affected, and the likelihood and scale of negative reputation impacts. We evaluate these risks based on the scope of our business. Business risks we have evaluated as a part of the double materiality assessment include changing consumer preferences and shifting demand around product offerings. We continually monitor these topics as a function of our communications and marketing activities, including through materiality assessment, which helps us understand our customers' and employees' priorities as they relate to climate change. We are taking action to provide the programs our customers and other stakeholders expect of us. The physical risks we have evaluated include those associated with severe weather such as floods, blizzards, wildfires, droughts, hurricanes, typhoons, cyclones, etc. We have evaluated these risks as part of an annual deep dive with business owners of functions and operations to identify, assess and prioritize risk, as well as determine mitigation activities for top priority risks when the residual risk is deemed too high. In each case, given the nature of our business as a multi-line fashion retailer, we do not see significant or substantive risk for our company based on the factors described above. Nonetheless, Nordstrom will continue our commitment to reducing our carbon footprint, conserving natural resources and offering more sustainable products. We will continue to monitor any emerging or growing risks in these areas and others. Regardless of whether the risk is significant, we recognize the need to reduce our carbon footprint and engage in conservation activities throughout our value chain. Nordstrom continues to expand its evaluation of climate risk in depth, and in late 2024 and 2025 Nordstrom plans to undertake a more systematic assessment of substantive climate risks and opportunities.

Forests

(3.1.1) Environmental risks identified

Select from:

☒ No

(3.1.2) Primary reason why your organization does not consider itself to have environmental risks in your direct operations and/or upstream/downstream value chain

Select from:

☒ Evaluation in progress

(3.1.3) Please explain

At the company level, regulatory, physical, reputation, consumer behavior, inventory, and financial risks are evaluated and categorized in total risk impact to the comprehensive business, as well as at the individual unit levels. When risks are identified, the level of importance of the impact is assessed, taking into account several factors including the scale and value of assets at stake, the proportion and type of business units affected, and the likelihood and scale of negative reputation impacts. We evaluate these risks based on the scope of our business. Business risks we have evaluated as a part of the double materiality assessment include changing consumer preferences and shifting demand around product offerings. We continually monitor these topics as a function of our communications and marketing activities, including through materiality assessment, which helps us understand our customers' and employees' priorities as they relate to climate change. We are taking action to provide the programs our customers and other stakeholders expect of us. The physical risks we have evaluated include those associated with severe weather such as floods, blizzards, wildfires, droughts, hurricanes, typhoons, cyclones, etc. We have evaluated these risks as part of an annual deep dive with business owners of functions and operations to identify, assess and prioritize risk, as well as determine mitigation activities for top priority risks when the residual risk is deemed too high. In each case, given the nature of our business as a multi-line fashion retailer, we do not see significant or substantive risk for our company based on the factors described above. Nonetheless, Nordstrom will continue our commitment to reducing our carbon footprint, conserving natural resources and offering more sustainable products. We will continue to monitor any emerging or growing risks in these areas and others. Regardless of whether the risk is significant, we recognize the need to reduce our carbon footprint and engage in conservation activities throughout our value chain. Nordstrom continues to expand its evaluation of climate risk in depth, and in late 2024 and 2025 Nordstrom plans to undertake a more systematic assessment of substantive climate risks and opportunities.

Water

(3.1.1) Environmental risks identified

Select from:

☒ No

(3.1.2) Primary reason why your organization does not consider itself to have environmental risks in your direct operations and/or upstream/downstream value chain

Select from:
☒ Evaluation in progress

(3.1.3) Please explain

At the company level, regulatory, physical, reputation, consumer behavior, inventory, and financial risks are evaluated and categorized in total risk impact to the comprehensive business, as well as at the individual unit levels. When risks are identified, the level of importance of the impact is assessed, taking into account several factors including the scale and value of assets at stake, the proportion and type of business units affected, and the likelihood and scale of negative reputation impacts. We evaluate these risks based on the scope of our business. Business risks we have evaluated as a part of the double materiality assessment include changing consumer preferences and shifting demand around product offerings. We continually monitor these topics as a function of our communications and marketing activities, including through materiality assessment, which helps us understand our customers' and employees' priorities as they relate to climate change. We are taking action to provide the programs our customers and other stakeholders expect of us. The physical risks we have evaluated include those associated with severe weather such as floods, blizzards, wildfires, droughts, hurricanes, typhoons, cyclones, etc. We have evaluated these risks as part of an annual deep dive with business owners of functions and operations to identify, assess and prioritize risk, as well as determine mitigation activities for top priority risks when the residual risk is deemed too high. In each case, given the nature of our business as a multi-line fashion retailer, we do not see significant or substantive risk for our company based on the factors described above. Nonetheless, Nordstrom will continue our commitment to reducing our carbon footprint, conserving natural resources and offering more sustainable products. We will continue to monitor any emerging or growing risks in these areas and others. Regardless of whether the risk is significant, we recognize the need to reduce our carbon footprint and engage in conservation activities throughout our value chain. Nordstrom continues to expand its evaluation of climate risk in depth, and in late 2024 and 2025 Nordstrom plans to undertake a more systematic assessment of substantive climate risks and opportunities.

[Fixed row]

(3.3) In the reporting year, was your organization subject to any fines, enforcement orders, and/or other penalties for water-related regulatory violations?

	Water-related regulatory violations	Comment
	Select from: ☒ No	There were no water-related regulatory violations during the reporting period.

[Fixed row]

(3.5) Are any of your operations or activities regulated by a carbon pricing system (i.e. ETS, Cap & Trade or Carbon Tax)?

Select from:

☒ No, and we do not anticipate being regulated in the next three years

(3.6) Have you identified any environmental opportunities which have had a substantive effect on your organization in the reporting year, or are anticipated to have a substantive effect on your organization in the future?

Climate change

(3.6.1) Environmental opportunities identified

Select from:

☒ Yes, we have identified opportunities, and some/all are being realized

Forests

(3.6.1) Environmental opportunities identified

Select from:

☒ No

(3.6.2) Primary reason why your organization does not consider itself to have environmental opportunities

Select from:

☒ Evaluation in progress

Water

(3.6.1) Environmental opportunities identified

Select from:

☒ No

(3.6.2) Primary reason why your organization does not consider itself to have environmental opportunities

Select from:

☒ Evaluation in progress

[Fixed row]

(3.6.1) Provide details of the environmental opportunities identified which have had a substantive effect on your organization in the reporting year, or are anticipated to have a substantive effect on your organization in the future.

Climate change

(3.6.1.1) Opportunity identifier

Select from:

☒ Opp1

(3.6.1.2) Commodity

Select all that apply

☒ Not applicable

(3.6.1.3) Opportunity type and primary environmental opportunity driver

Products and services

☒ Shift in consumer preferences

(3.6.1.4) Value chain stage where the opportunity occurs

Select from:

☒ Upstream value chain

(3.6.1.5) Country/area where the opportunity occurs

Select all that apply

☒ United States of America

(3.6.1.8) Organization specific description

Our customers have told us they're interested in products with environmental benefits or products considered more environmentally sustainable than conventional alternatives. We're committed to offering products like this, as well as making the products easy to find and making their environmental benefit easier to understand. As public awareness of climate impacts continues to grow, our customers may increase their interest in more sustainable products. We are working to make Nordstrom Made brands more sustainable by further integrating sustainability within our sourcing strategy. For example, through Nordstrom Made brands, we offer products that use recycled polyester and organic cotton. We also work actively with our brand partners to ensure their products with sustainability attributes are included in our assortment. For example, we offer products from other brands made using materials like Tencel and recycled nylon, and fabrics and products that are Fair Trade and blue sign certified.

(3.6.1.9) Primary financial effect of the opportunity

Select from:

☒ Increased revenues resulting from increased demand for products and services

(3.6.1.10) Time horizon over which the opportunity is anticipated to have a substantive effect on the organization

Select all that apply

☒ Short-term

☒ Medium-term

(3.6.1.11) Likelihood of the opportunity having an effect within the anticipated time horizon

Select from:

☒ More likely than not (50–100%)

(3.6.1.12) Magnitude

Select from:

☒ Medium

(3.6.1.14) Anticipated effect of the opportunity on the financial position, financial performance and cash flows of the organization in the selected future time horizons

We are evaluating the full opportunity of shifting consumer preferences related to sustainably made products. We see potential shifts in consumer purchasing of more sustainable products including related to more sustainable raw materials, manufacturing processes, and through rental and resold products. We are testing and learning through this program, which we expect will contribute to its financial impact over time.

(3.6.1.15) Are you able to quantify the financial effects of the opportunity?

Select from:

☒ No

(3.6.1.26) Strategy to realize opportunity

We are working with our direct suppliers and brand partners to increase the share of products in our offerings that are made using sustainable raw materials. Using materials and manufacturing processes that meet higher environmental standards may incur direct and indirect costs for our Nordstrom Made brands. Shifting our raw materials strategy to sustainably sourced materials is still in process, and varies based on scale, product type, material type, and other sourcing strategies, so we are not able to provide a specific cost at this time.

Climate change

(3.6.1.1) Opportunity identifier

Select from:

☒ Opp2

(3.6.1.3) Opportunity type and primary environmental opportunity driver

Products and services

☒ Shift in consumer preferences

(3.6.1.4) Value chain stage where the opportunity occurs

Select from:

☒ Downstream value chain

(3.6.1.5) Country/area where the opportunity occurs

Select all that apply

☒ United States of America

(3.6.1.8) Organization specific description

Our customers have told us they're interested in products with smaller environmental footprints, including products that are shared or rented, and products that are resold. As public awareness of climate impacts continues to grow, our customers' interest in participating in the circular economy may increase.

(3.6.1.9) Primary financial effect of the opportunity

Select from:

☒ Increased revenues resulting from increased demand for products and services

(3.6.1.10) Time horizon over which the opportunity is anticipated to have a substantive effect on the organization

Select all that apply

☒ Medium-term

(3.6.1.11) Likelihood of the opportunity having an effect within the anticipated time horizon

Select from:

☒ More likely than not (50–100%)

(3.6.1.12) Magnitude

Select from:

☒ Medium

(3.6.1.14) Anticipated effect of the opportunity on the financial position, financial performance and cash flows of the organization in the selected future time horizons

We are evaluating the full opportunity of shifting consumer preferences related to sustainably made products. We see potential shifts in consumer purchasing of more sustainable products including related to more sustainable raw materials, manufacturing processes, and through rental and resold products. We are testing and learning through this program, which we expect will contribute to its financial impact over time.

(3.6.1.15) Are you able to quantify the financial effects of the opportunity?

Select from:

☒ No

(3.6.1.26) Strategy to realize opportunity

Moving forward, we have also set public-facing sustainability goals related to our participation in the circular economy. Because this strategy continues to evolve, we are unable to share an estimated cost. Costs associated with partnerships with third parties will vary significantly from costs that could come from shifting internal business models or expanding internal business functions.

[Add row]

C4. Governance

(4.1) Does your organization have a board of directors or an equivalent governing body?

(4.1.1) Board of directors or equivalent governing body

Select from:

☒ Yes

(4.1.2) Frequency with which the board or equivalent meets

Select from:

☒ Quarterly

(4.1.3) Types of directors your board or equivalent is comprised of

Select all that apply

☒ Executive directors or equivalent

☒ Independent non-executive directors or equivalent

(4.1.4) Board diversity and inclusion policy

Select from:

☒ Yes, and it is publicly available

(4.1.5) Briefly describe what the policy covers

The Company's Corporate Governance Guidelines outlines the Company's commitment to Board diversity. The Board believes that a diverse membership with a variety of perspectives and experiences is an important feature of a well-functioning board. In this context, diversity is broadly construed to mean varied skills, backgrounds and experiences, which include gender and ethnicity, as well as other differentiating characteristics, all in the context of the requirements and needs of the Board at that point in time. For more information, please refer to the Corporate Governance Guidelines, which are publicly available on our website.

(4.1.6) Attach the policy (optional)

(4.1.1) Is there board-level oversight of environmental issues within your organization?

	Board-level oversight of this environmental issue
Climate change	Select from: ☒ Yes
Forests	Select from: ☒ Yes
Water	Select from: ☒ Yes

[Fixed row]

(4.1.2) Identify the positions (do not include any names) of the individuals or committees on the board with accountability for environmental issues and provide details of the board’s oversight of environmental issues.

Climate change

(4.1.2.1) Positions of individuals or committees with accountability for this environmental issue

Select all that apply
☒ Board-level committee

(4.1.2.2) Positions’ accountability for this environmental issue is outlined in policies applicable to the board

Select from:

☒ Yes

(4.1.2.3) Policies which outline the positions' accountability for this environmental issue

Select all that apply

☒ Other policy applicable to the board, please specify :CGNC Charter

(4.1.2.4) Frequency with which this environmental issue is a scheduled agenda item

Select from:

☒ Scheduled agenda item in some board meetings – at least annually

(4.1.2.5) Governance mechanisms into which this environmental issue is integrated

Select all that apply

☒ Overseeing the setting of corporate targets

☒ Monitoring progress towards corporate targets

☒ Overseeing and guiding the development of a business strategy

☒ Monitoring the implementation of the business strategy

(4.1.2.7) Please explain

The Board views effective oversight and management of ESG issues and their associated risks as vital to the Company's ability to execute its business strategy and achieve sustainable long-term growth. The Board coordinates with its committees to provide active Board and Committee level oversight of the Company's ESG risks. The Board oversees ESG risks as part of its oversight of the Company's business, strategy and enterprise risk management. As part of this oversight, the Board and its Committees receive regular reports on ESG-related matters, such as updates on the Company's progress towards its sustainability and corporate social responsibility goals, reports on any ESG related engagements with shareholders and information on recent ESG developments, so that the Board can ensure that any material ESG risks and opportunities are appropriately integrated into the Company's long-term strategy.

Forests

(4.1.2.1) Positions of individuals or committees with accountability for this environmental issue

Select all that apply

☒ Board-level committee

(4.1.2.2) Positions' accountability for this environmental issue is outlined in policies applicable to the board

Select from:

☒ Yes

(4.1.2.3) Policies which outline the positions' accountability for this environmental issue

Select all that apply

☒ Other policy applicable to the board, please specify :CGNC Charter

(4.1.2.4) Frequency with which this environmental issue is a scheduled agenda item

Select from:

☒ Sporadic – agenda item as important matters arise

(4.1.2.5) Governance mechanisms into which this environmental issue is integrated

Select all that apply

☒ Overseeing the setting of corporate targets

☒ Monitoring progress towards corporate targets

☒ Overseeing and guiding the development of a business strategy

☒ Monitoring the implementation of the business strategy

(4.1.2.7) Please explain

The Board views effective oversight and management of ESG issues and their associated risks as vital to the Company's ability to execute its business strategy and achieve sustainable long-term growth. The Board coordinates with its Committees to provide active Board and Committee level oversight of the Company's ESG risks. The Board oversees ESG risks as part of its oversight of the Company's business, strategy and enterprise risk management. As part of this oversight, the Board and its Committees receive regular reports on ESG-related matters, such as updates on the Company's progress towards its sustainability and corporate social responsibility goals, reports on any ESG related engagements with shareholders and information on recent ESG developments, so that the Board can ensure that any material ESG risks and opportunities are appropriately integrated into the Company's long-term strategy.

Water

(4.1.2.1) Positions of individuals or committees with accountability for this environmental issue

Select all that apply

☒ Board-level committee

(4.1.2.2) Positions' accountability for this environmental issue is outlined in policies applicable to the board

Select from:

☒ Yes

(4.1.2.3) Policies which outline the positions' accountability for this environmental issue

Select all that apply

☒ Other policy applicable to the board, please specify :CGNC Charter

(4.1.2.4) Frequency with which this environmental issue is a scheduled agenda item

Select from:

☒ Sporadic – agenda item as important matters arise

(4.1.2.5) Governance mechanisms into which this environmental issue is integrated

Select all that apply

☒ Overseeing the setting of corporate targets

☒ Monitoring progress towards corporate targets

☒ Overseeing and guiding the development of a business strategy

☒ Monitoring the implementation of the business strategy

(4.1.2.7) Please explain

The Board views effective oversight and management of ESG issues and their associated risks as vital to the Company's ability to execute its business strategy and achieve sustainable long-term growth. The Board coordinates with its Committees to provide active Board and Committee level oversight of the Company's ESG risks. The Board oversees ESG risks as part of its oversight of the Company's business, strategy and enterprise risk management. As part of this oversight, the Board and its Committees receive regular reports on ESG-related matters, such as updates on the Company's progress towards its sustainability and corporate social responsibility goals, reports on any ESG related engagements with shareholders and information on recent ESG developments, so that the Board can ensure that any material ESG risks and opportunities are appropriately integrated into the Company's long-term strategy.

[Fixed row]

(4.2) Does your organization's board have competency on environmental issues?

	Board-level competency on this environmental issue
Climate change	Select from: ☒ Not assessed
Forests	Select from: ☒ Not assessed
Water	Select from: ☒ Not assessed

[Fixed row]

(4.3) Is there management-level responsibility for environmental issues within your organization?

	Management-level responsibility for this environmental issue
Climate change	Select from: ☒ Yes
Forests	Select from: ☒ Yes
Water	Select from: ☒ Yes

[Fixed row]

(4.3.1) Provide the highest senior management-level positions or committees with responsibility for environmental issues (do not include the names of individuals).

Climate change

(4.3.1.1) Position of individual or committee with responsibility

Executive level

☒ General Counsel

(4.3.1.2) Environmental responsibilities of this position

Dependencies, impacts, risks and opportunities

☒ Managing environmental dependencies, impacts, risks, and opportunities

(4.3.1.4) Reporting line

Select from:

☒ Reports to the Chief Executive Officer (CEO)

(4.3.1.5) Frequency of reporting to the board on environmental issues

Select from:

☒ Annually

(4.3.1.6) Please explain

The General Counsel, who is a member of Nordstrom's leadership team, receives reports from the ESG team directly. The General Counsel is also the ESG Committee chair, ensuring their outputs are properly communicated throughout the C-Suite.

Forests

(4.3.1.1) Position of individual or committee with responsibility

Executive level

☒ General Counsel

(4.3.1.2) Environmental responsibilities of this position

Dependencies, impacts, risks and opportunities

☒ Managing environmental dependencies, impacts, risks, and opportunities

(4.3.1.4) Reporting line

Select from:

☒ Reports to the Chief Executive Officer (CEO)

(4.3.1.5) Frequency of reporting to the board on environmental issues

Select from:

☒ Annually

(4.3.1.6) Please explain

The General Counsel, who is a member of Nordstrom's leadership team, receives reports from the ESG team directly. The General Counsel is also the ESG Committee chair, ensuring their outputs are properly communicated throughout the C-Suite.

Water

(4.3.1.1) Position of individual or committee with responsibility

Other

☒ Other, please specify :VP of Facilities

(4.3.1.2) Environmental responsibilities of this position

Engagement

- ☒ Managing engagement in landscapes and/or jurisdictions

(4.3.1.4) Reporting line

Select from:

- ☒ Other, please specify :President of Stores

(4.3.1.5) Frequency of reporting to the board on environmental issues

Select from:

- ☒ As important matters arise

(4.3.1.6) Please explain

The VP of Facilities manages water consumption and conservation efforts for Nordstrom's direct operations.

Climate change

(4.3.1.1) Position of individual or committee with responsibility

Committee

- ☒ Environmental, Social, Governance committee

(4.3.1.2) Environmental responsibilities of this position

Dependencies, impacts, risks and opportunities

- ☒ Assessing environmental dependencies, impacts, risks, and opportunities
- ☒ Managing environmental dependencies, impacts, risks, and opportunities

(4.3.1.4) Reporting line

Select from:

☒ Other, please specify :General Counsel (Committee Sponsor)

(4.3.1.5) Frequency of reporting to the board on environmental issues

Select from:

☒ As important matters arise

(4.3.1.6) Please explain

The ESG Committee supports collaboration across teams on climate related issues, aligns on priorities, and works to overcome roadblocks on complex projects and initiatives. Committee members include 15 executive leaders from across the business.

[Add row]

(4.5) Do you provide monetary incentives for the management of environmental issues, including the attainment of targets?

	Provision of monetary incentives related to this environmental issue	Please explain
Climate change	Select from: ☒ No, and we do not plan to introduce them in the next two years	<i>Nordstrom does not currently provide any incentives for the management of climate-related issues.</i>
Forests	Select from: ☒ No, and we do not plan to introduce them in the next two years	<i>Nordstrom does not currently provide any incentives for the management of climate-related issues.</i>
Water	Select from: ☒ No, and we do not plan to introduce them in the next two years	<i>Nordstrom does not currently provide any incentives for the management of climate-related issues.</i>

[Fixed row]

(4.6) Does your organization have an environmental policy that addresses environmental issues?

(4.6.1) Does your organization have any environmental policies?

Select from:

☒ No, but we plan to within the next two years

(4.6.2) Primary reason for not having an environmental policy

Select from:

☒ Not an immediate strategic priority

(4.6.3) Explain why you do not have an environmental policy

Nordstrom is committed to reducing our contribution to climate change and have set science-based targets to reduce our greenhouse gas emissions for scope 1, scope 2, and scope 3 emissions.

[Fixed row]

(4.10) Are you a signatory or member of any environmental collaborative frameworks or initiatives?

(4.10.1) Are you a signatory or member of any environmental collaborative frameworks or initiatives?

Select from:

☒ Yes

(4.10.2) Collaborative framework or initiative

Select all that apply

☒ HerProject

☒ Textile Exchange

☒ The Fashion pact

☒ Better Cotton Initiative (BCI)

☒ Sustainable Apparel Coalition (SAC)

☒ Science-Based Targets Initiative (SBTi)

☒ Zero Discharge of Hazardous Chemicals (ZDHC)

(4.10.3) Describe your organization's role within each framework or initiative

Nordstrom is a member of various trade associations and industry collaborations. Our primary objective behind such engagement is to support the systemic changes required in the fashion industry to combat climate change.

[Fixed row]

(4.11) In the reporting year, did your organization engage in activities that could directly or indirectly influence policy, law, or regulation that may (positively or negatively) impact the environment?

(4.11.1) External engagement activities that could directly or indirectly influence policy, law, or regulation that may impact the environment

Select all that apply

☒ Yes, we engaged indirectly through, and/or provided financial or in-kind support to a trade association or other intermediary organization or individual whose activities could influence policy, law, or regulation

(4.11.2) Indicate whether your organization has a public commitment or position statement to conduct your engagement activities in line with global environmental treaties or policy goals

Select from:

☒ No, and we do not plan to have one in the next two years

(4.11.5) Indicate whether your organization is registered on a transparency register

Select from:

☒ Yes

(4.11.6) Types of transparency register your organization is registered on

Select all that apply

☒ Non-government register

(4.11.7) Disclose the transparency registers on which your organization is registered & the relevant ID numbers for your organization

- ZHDC: A280AK83 • BCI: 1007631-1 • HIGG/Worldly: 28978

(4.11.8) Describe the process your organization has in place to ensure that your external engagement activities are consistent with your environmental commitments and/or transition plan

Nordstrom has a nonlobbying policy (see link: <https://press.nordstrom.com/political-activity>). Nordstrom is a part of organizations, including industry groups and trade associations, that we believe help to further our business interests. These groups help keep us aware of industry trends and issues. From time to time, these organizations may support us through advocacy activities that advance common themes or interests in the retail community that are important to us. We do our best to be fully aware of those activities and to ensure that they are aligned with our beliefs.

[Fixed row]

(4.11.2) Provide details of your indirect engagement on policy, law, or regulation that may (positively or negatively) impact the environment through trade associations or other intermediary organizations or individuals in the reporting year.

Row 1

(4.11.2.1) Type of indirect engagement

Select from:

- ☒ Indirect engagement via other intermediary organization or individual

(4.11.2.2) Type of organization or individual

Select from:

- ☒ Non-Governmental Organization (NGO) or charitable organization

(4.11.2.3) State the organization or position of individual

Clean Air Task Force

(4.11.2.5) Environmental issues relevant to the policies, laws, or regulations on which the organization or individual has taken a position

Select all that apply

☒ Climate change

(4.11.2.6) Indicate whether your organization's position is consistent with the organization or individual you engage with

Select from:

☒ Unknown

(4.11.2.7) Indicate whether your organization attempted to influence the organization or individual's position in the reporting year

Select from:

☒ No, we did not attempt to influence their position

(4.11.2.11) Indicate if you have evaluated whether your organization's engagement is aligned with global environmental treaties or policy goals

Select from:

☒ No, we have not evaluated

Row 2

(4.11.2.1) Type of indirect engagement

Select from:

☒ Indirect engagement via other intermediary organization or individual

(4.11.2.2) Type of organization or individual

Select from:

☒ Non-Governmental Organization (NGO) or charitable organization

(4.11.2.3) State the organization or position of individual

The Fashion Pact

(4.11.2.5) Environmental issues relevant to the policies, laws, or regulations on which the organization or individual has taken a position

Select all that apply

☒ Climate change

(4.11.2.6) Indicate whether your organization's position is consistent with the organization or individual you engage with

Select from:

☒ Unknown

(4.11.2.7) Indicate whether your organization attempted to influence the organization or individual's position in the reporting year

Select from:

☒ No, we did not attempt to influence their position

(4.11.2.11) Indicate if you have evaluated whether your organization's engagement is aligned with global environmental treaties or policy goals

Select from:

☒ No, we have not evaluated

Row 3

(4.11.2.1) Type of indirect engagement

Select from:

☒ Indirect engagement via other intermediary organization or individual

(4.11.2.2) Type of organization or individual

Select from:

☒ Non-Governmental Organization (NGO) or charitable organization

(4.11.2.3) State the organization or position of individual

Apparel Impact Institute

(4.11.2.5) Environmental issues relevant to the policies, laws, or regulations on which the organization or individual has taken a position

Select all that apply

☒ Climate change

(4.11.2.6) Indicate whether your organization's position is consistent with the organization or individual you engage with

Select from:

☒ Unknown

(4.11.2.7) Indicate whether your organization attempted to influence the organization or individual's position in the reporting year

Select from:

☒ No, we did not attempt to influence their position

(4.11.2.11) Indicate if you have evaluated whether your organization's engagement is aligned with global environmental treaties or policy goals

Select from:

☒ No, we have not evaluated

Row 4

(4.11.2.1) Type of indirect engagement

Select from:

- ☒ Indirect engagement via a trade association

(4.11.2.4) Trade association

Global

- ☒ Other global trade association, please specify :RILA Retail Industry Leader Association

(4.11.2.5) Environmental issues relevant to the policies, laws, or regulations on which the organization or individual has taken a position

Select all that apply

- ☒ Climate change

(4.11.2.6) Indicate whether your organization's position is consistent with the organization or individual you engage with

Select from:

- ☒ Unknown

(4.11.2.7) Indicate whether your organization attempted to influence the organization or individual's position in the reporting year

Select from:

- ☒ No, we did not attempt to influence their position

(4.11.2.11) Indicate if you have evaluated whether your organization's engagement is aligned with global environmental treaties or policy goals

Select from:

- ☒ No, we have not evaluated

Row 5

(4.11.2.1) Type of indirect engagement

Select from:

☒ Indirect engagement via a trade association

(4.11.2.4) Trade association

North America

☒ Other trade association in North America, please specify :American Apparel and Footwear Association (AAFA)

(4.11.2.5) Environmental issues relevant to the policies, laws, or regulations on which the organization or individual has taken a position

Select all that apply

☒ Climate change

(4.11.2.6) Indicate whether your organization's position is consistent with the organization or individual you engage with

Select from:

☒ Unknown

(4.11.2.7) Indicate whether your organization attempted to influence the organization or individual's position in the reporting year

Select from:

☒ No, we did not attempt to influence their position

(4.11.2.11) Indicate if you have evaluated whether your organization's engagement is aligned with global environmental treaties or policy goals

Select from:

☒ No, we have not evaluated

[\[Add row\]](#)

(4.12) Have you published information about your organization's response to environmental issues for this reporting year in places other than your CDP response?

Select from:

☒ Yes

(4.12.1) Provide details on the information published about your organization's response to environmental issues for this reporting year in places other than your CDP response. Please attach the publication.

Row 1

(4.12.1.1) Publication

Select from:

☒ In voluntary sustainability reports

(4.12.1.3) Environmental issues covered in publication

Select all that apply

☒ Climate change

☒ Forests

☒ Water

(4.12.1.4) Status of the publication

Select from:

☒ Complete

(4.12.1.5) Content elements

Select all that apply

- ☒ Governance
- ☒ Public policy engagement
- ☒ Strategy
- ☒ Emissions figures
- ☒ Emission targets

[Add row]

C5. Business strategy

(5.1) Does your organization use scenario analysis to identify environmental outcomes?

Climate change

(5.1.1) Use of scenario analysis

Select from:

☒ No, but we plan to within the next two years

(5.1.3) Primary reason why your organization has not used scenario analysis

Select from:

☒ Not an immediate strategic priority

(5.1.4) Explain why your organization has not used scenario analysis

We intend to use scenario analysis in the next two years in alignment with TCFD framework.

Forests

(5.1.1) Use of scenario analysis

Select from:

☒ No, and we do not plan to within the next two years

(5.1.3) Primary reason why your organization has not used scenario analysis

Select from:

☒ Not an immediate strategic priority

(5.1.4) Explain why your organization has not used scenario analysis

We intend to use scenario analysis in the next two years in alignment with TCFD framework.

Water

(5.1.1) Use of scenario analysis

Select from:

☒ No, but we plan to within the next two years

(5.1.3) Primary reason why your organization has not used scenario analysis

Select from:

☒ Not an immediate strategic priority

(5.1.4) Explain why your organization has not used scenario analysis

We intend to use scenario analysis in the next two years in alignment with TCFD framework.

[Fixed row]

(5.2) Does your organization's strategy include a climate transition plan?

(5.2.1) Transition plan

Select from:

☒ Yes, we have a climate transition plan which aligns with a 1.5°C world

(5.2.3) Publicly available climate transition plan

Select from:

☒ No

(5.2.4) Plan explicitly commits to cease all spending on, and revenue generation from, activities that contribute to fossil fuel expansion

Select from:

☒ No, and we do not plan to add an explicit commitment within the next two years

(5.2.6) Explain why your organization does not explicitly commit to cease all spending on and revenue generation from activities that contribute to fossil fuel expansion

Activewear is a key part of Nordstrom's business, which includes Polyester and synthetics. Nordstrom is increasing its use of recycled synthetics.

(5.2.7) Mechanism by which feedback is collected from shareholders on your climate transition plan

Select from:

☒ We do not have a feedback mechanism in place, and we do not plan to introduce one within the next two years

(5.2.10) Description of key assumptions and dependencies on which the transition plan relies

Nordstrom is dependent on the progress of the brands it sells, as well as key non-merchandise suppliers. In Nordstrom's climate transition plan, we also expect a certain amount of scope 2 reductions to occur as US grids shift to clean energy.

(5.2.11) Description of progress against transition plan disclosed in current or previous reporting period

Nordstrom's Climate Transition Plan is not disclosed publicly.

(5.2.13) Other environmental issues that your climate transition plan considers

Select all that apply

☒ No other environmental issue considered

[Fixed row]

(5.3) Have environmental risks and opportunities affected your strategy and/or financial planning?

(5.3.1) Environmental risks and/or opportunities have affected your strategy and/or financial planning

Select from:

☒ We have not evaluated whether environmental risks and opportunities have affected our strategy and financial planning, but plan to do so within the next two years

(5.3.3) Primary reason why environmental risks and/or opportunities have not affected your strategy and/or financial planning

Select from:

☒ Not an immediate strategic priority

(5.3.4) Explain why environmental risks and/or opportunities have not affected your strategy and/or financial planning

Nordstrom intends to evaluate whether environmental risks and opportunities have affected our strategy as a part of a TCFD assessment within the next two years.
[Fixed row]

(5.4) In your organization's financial accounting, do you identify spending/revenue that is aligned with your organization's climate transition?

	Identification of spending/revenue that is aligned with your organization's climate transition
	Select from: ☒ No, but we plan to in the next two years

[Fixed row]

(5.10) Does your organization use an internal price on environmental externalities?

	Use of internal pricing of environmental externalities	Primary reason for not pricing environmental externalities	Explain why your organization does not price environmental externalities
	<i>Select from:</i> ☒ No, and we do not plan to in the next two years	<i>Select from:</i> ☒ Other, please specify :No regulation	<i>Nordstrom is not subject to regulation for pricing environmental externalities such as carbon.</i>

[Fixed row]

(5.11) Do you engage with your value chain on environmental issues?

Suppliers

(5.11.1) Engaging with this stakeholder on environmental issues

Select from:

☒ Yes

(5.11.2) Environmental issues covered

Select all that apply

☒ Climate change

☒ Water

Smallholders

(5.11.1) Engaging with this stakeholder on environmental issues

Select from:

☒ No, and we do not plan to within the next two years

(5.11.3) Primary reason for not engaging with this stakeholder on environmental issues

Select from:

☒ Judged to be unimportant or not relevant

(5.11.4) Explain why you do not engage with this stakeholder on environmental issues

Smallholders are not deemed relevant.

Customers

(5.11.1) Engaging with this stakeholder on environmental issues

Select from:

☒ Yes

(5.11.2) Environmental issues covered

Select all that apply

☒ Climate change

Investors and shareholders

(5.11.1) Engaging with this stakeholder on environmental issues

Select from:

☒ Yes

(5.11.2) Environmental issues covered

Select all that apply

☒ Climate change

Other value chain stakeholders

(5.11.1) Engaging with this stakeholder on environmental issues

Select from:

☒ No, and we do not plan to within the next two years

(5.11.3) Primary reason for not engaging with this stakeholder on environmental issues

Select from:

☒ Other, please specify :Accounted for in Materiality assessment

(5.11.4) Explain why you do not engage with this stakeholder on environmental issues

Value chain stakeholders are accounted for during the dual materiality assessment process.

[Fixed row]

(5.11.1) Does your organization assess and classify suppliers according to their dependencies and/or impacts on the environment?

Climate change

(5.11.1.1) Assessment of supplier dependencies and/or impacts on the environment

Select from:

☒ Yes, we assess the dependencies and/or impacts of our suppliers

(5.11.1.2) Criteria for assessing supplier dependencies and/or impacts on the environment

Select all that apply

☒ Contribution to supplier-related Scope 3 emissions

(5.11.1.3) % Tier 1 suppliers assessed

Select from:

☒ 1-25%

(5.11.1.4) Define a threshold for classifying suppliers as having substantive dependencies and/or impacts on the environment

Nordstrom does not currently have a threshold for classifying suppliers by climate change impact.

(5.11.1.5) % Tier 1 suppliers meeting the thresholds for substantive dependencies and/or impacts on the environment

Select from:

☒ Unknown

Water

(5.11.1.1) Assessment of supplier dependencies and/or impacts on the environment

Select from:

☒ Yes, we assess the dependencies and/or impacts of our suppliers

(5.11.1.2) Criteria for assessing supplier dependencies and/or impacts on the environment

Select all that apply

☒ Impact on pollution levels

(5.11.1.3) % Tier 1 suppliers assessed

Select from:

☒ 100%

(5.11.1.4) Define a threshold for classifying suppliers as having substantive dependencies and/or impacts on the environment

Nordstrom's Private Label of brands has updated and streamlined our responsible sourcing assessment by adopting the ELEVATE Responsible Sourcing Assessment (ERSA) as our primary assessment standard, a best practice tool used within our industry. The ERSA addresses key issues across its five pillars of labor, health and safety, environment, business ethics and management systems. This transition should increase the efficiency and effectiveness of our supplier assessments. We currently require all

(5.11.1.5) % Tier 1 suppliers meeting the thresholds for substantive dependencies and/or impacts on the environment

Select from:

☒ Unknown

[Fixed row]

(5.11.2) Does your organization prioritize which suppliers to engage with on environmental issues?

Climate change

(5.11.2.1) Supplier engagement prioritization on this environmental issue

Select from:

☒ Yes, we prioritize which suppliers to engage with on this environmental issue

(5.11.2.2) Criteria informing which suppliers are prioritized for engagement on this environmental issue

Select all that apply

☒ In line with the criteria used to classify suppliers as having substantive dependencies and/or impacts relating to climate change

☒ Procurement spend

☒ Strategic status of suppliers

(5.11.2.4) Please explain

Nordstrom strategically prioritizes engagement with highest spend suppliers and suppliers in categories that are most material to the company's largest Scope 3 emissions categories. Given a spend-based methodology, this prioritizes brand partners with which Nordstrom does significant business.

Water

(5.11.2.1) Supplier engagement prioritization on this environmental issue

Select from:

☒ Yes, we prioritize which suppliers to engage with on this environmental issue

(5.11.2.2) Criteria informing which suppliers are prioritized for engagement on this environmental issue

Select all that apply

- ☒ In line with the criteria used to classify suppliers as having substantive dependencies and/or impacts relating to water
- ☒ Regulatory compliance

(5.11.2.4) Please explain

In 2023, through Worldly Facilities Environmental Module (FEM), 94% of our tier 1 strategic suppliers assessed and 46% received verification of which wastewater management is included.

[Fixed row]

(5.11.5) Do your suppliers have to meet environmental requirements as part of your organization's purchasing process?

Climate change

(5.11.5.1) Suppliers have to meet specific environmental requirements related to this environmental issue as part of the purchasing process

Select from:

- ☒ Yes, suppliers have to meet environmental requirements related to this environmental issue, but they are not included in our supplier contracts

(5.11.5.2) Policy in place for addressing supplier non-compliance

Select from:

- ☒ No, we do not have a policy in place for addressing non-compliance

(5.11.5.3) Comment

Suppliers are required to adhere to the Nordstrom Partner Code of Conduct, which includes provisions for impacts to energy, air, emissions, waste, and water.

Water

(5.11.5.1) Suppliers have to meet specific environmental requirements related to this environmental issue as part of the purchasing process

Select from:

☒ Yes, suppliers have to meet environmental requirements related to this environmental issue, but they are not included in our supplier contracts

(5.11.5.2) Policy in place for addressing supplier non-compliance

Select from:

☒ Yes, we have a policy in place for addressing non-compliance

(5.11.5.3) Comment

Suppliers are required to adhere to the Nordstrom Partner Code of Conduct, which includes provisions for impacts to energy, air, emissions, waste, and water.
[Fixed row]

(5.11.6) Provide details of the environmental requirements that suppliers have to meet as part of your organization's purchasing process, and the compliance measures in place.

Climate change

(5.11.6.1) Environmental requirement

Select from:

☒ Environmental disclosure through a non-public platform

(5.11.6.9) Response to supplier non-compliance with this environmental requirement

Select from:

☒ Other, please specify :Supplier outreach and engagement

Water

(5.11.6.1) Environmental requirement

Select from:

☒ Other, please specify :Partner Code of Conduct

(5.11.6.2) Mechanisms for monitoring compliance with this environmental requirement

Select all that apply

☒ Other, please specify :Verified FEM assessment is required as part of the new supplier onboarding process.

(5.11.6.3) % tier 1 suppliers by procurement spend required to comply with this environmental requirement

Select from:

☒ 100%

(5.11.6.9) Response to supplier non-compliance with this environmental requirement

Select from:

☒ Other, please specify :Supplier outreach and engagement

(5.11.6.10) % of non-compliant suppliers engaged

Select from:

☒ 100%

(5.11.6.11) Procedures to engage non-compliant suppliers

Select all that apply

☒ Providing information on appropriate actions that can be taken to address non-compliance

(5.11.6.12) Comment

In 2023, through Worldly Facilities Environmental Module (FEM), 94% of our tier 1 strategic suppliers assessed and 46% received verification of which wastewater management is included.

[Add row]

(5.11.7) Provide further details of your organization's supplier engagement on environmental issues.

Climate change

(5.11.7.2) Action driven by supplier engagement

Select from:

- ☒ Upstream value chain transparency and human rights

(5.11.7.3) Type and details of engagement

Information collection

- ☒ Collect targets information at least annually from suppliers

(5.11.7.4) Upstream value chain coverage

Select all that apply

- ☒ Tier 1 suppliers

(5.11.7.5) % of tier 1 suppliers by procurement spend covered by engagement

Select from:

- ☒ 1-25%

(5.11.7.6) % of tier 1 supplier-related scope 3 emissions covered by engagement

Select from:

- ☒ 1-25%

(5.11.7.9) Describe the engagement and explain the effect of your engagement on the selected environmental action

At Nordstrom, we engage with our direct suppliers for Nordstrom Made brands as well as with other brand partners. For Nordstrom Made brands, we engage with the direct suppliers through the Higg Facility Environmental Module (FEM) questionnaire and CDP Supply Chain module annually. For other brand partners, we engage through Higg Brand & Retail Module. Our primary goal for such engagement is to collect GHG Emissions and other environmental data for our supply chain. Success is measured by as a percentage of the total number of direct suppliers for Nordstrom Made brands and our brand partners who submit their GHG Emissions data.

(5.11.7.10) Engagement is helping your tier 1 suppliers meet an environmental requirement related to this environmental issue

Select from:

☒ No, this engagement is unrelated to meeting an environmental requirement

(5.11.7.11) Engagement is helping your tier 1 suppliers engage with their own suppliers on the selected action

Select from:

☒ Unknown

Water

(5.11.7.2) Action driven by supplier engagement

Select from:

☒ Upstream value chain transparency and human rights

(5.11.7.3) Type and details of engagement

Information collection

☒ Collect targets information at least annually from suppliers

(5.11.7.4) Upstream value chain coverage

Select all that apply

☒ Tier 1 suppliers

(5.11.7.5) % of tier 1 suppliers by procurement spend covered by engagement

Select from:

☒ 1-25%

(5.11.7.7) % tier 1 suppliers with substantive impacts and/or dependencies related to this environmental issue covered by engagement

Select from:

☒ Unknown

(5.11.7.9) Describe the engagement and explain the effect of your engagement on the selected environmental action

At Nordstrom, we engage with our direct suppliers for Nordstrom Made brands as well as with other brand partners. For Nordstrom Made brands, we engage with the direct suppliers through the Higg Facility Environmental Module (FEM) questionnaire and CDP Supply Chain module annually. For other brand partners, we engage through Higg Brand & Retail Module. Our primary goal for such engagement is to collect GHG Emissions and other environmental data for our supply chain. Success is measured by as a percentage of the total number of direct suppliers for Nordstrom Made brands and our brand partners who submit their GHG Emissions data.

(5.11.7.10) Engagement is helping your tier 1 suppliers meet an environmental requirement related to this environmental issue

Select from:

☒ No, this engagement is unrelated to meeting an environmental requirement

(5.11.7.11) Engagement is helping your tier 1 suppliers engage with their own suppliers on the selected action

Select from:

☒ Unknown

[Add row]

(5.11.9) Provide details of any environmental engagement activity with other stakeholders in the value chain.

Climate change

(5.11.9.1) Type of stakeholder

Select from:

☒ Customers

(5.11.9.2) Type and details of engagement

Innovation and collaboration

- ☒ Collaborate with stakeholders on innovations to reduce environmental impacts in products and services
- ☒ Run a campaign to encourage innovation to reduce environmental impacts

(5.11.9.3) % of stakeholder type engaged

Select from:

☒ 100%

(5.11.9.4) % stakeholder-associated scope 3 emissions

Select from:

☒ None

(5.11.9.5) Rationale for engaging these stakeholders and scope of engagement

Nordstrom works with customers to extend the life of their clothing through tailoring that keeps them in style and fitting well, offering advice on garment and shoe care, or encouraging resale and donation when they're no longer using an item. These services are available to 100% of customers.

(5.11.9.6) Effect of engagement and measures of success

Nordstrom measures the success of this program by monitoring the amount of clothing that is donated, resold, or refurbished each year. Nordstrom considers this initiative a success as we have already exceeded our 2025 goal to donate 250 tons of clothing.

Climate change

(5.11.9.1) Type of stakeholder

Select from:

☒ Investors and shareholders

(5.11.9.2) Type and details of engagement

Innovation and collaboration

☒ Other innovation and collaboration, please specify :we engage with our largest shareholders to discuss various topics of concern, including climate-related data and disclosures

(5.11.9.3) % of stakeholder type engaged

Select from:

☒ 1-25%

(5.11.9.4) % stakeholder-associated scope 3 emissions

Select from:

☒ None

(5.11.9.5) Rationale for engaging these stakeholders and scope of engagement

Nordstrom engages with our largest shareholders to discuss various topics of concern, including climate-related data and disclosures.

(5.11.9.6) Effect of engagement and measures of success

Continued/Increased investment in JWN by long-term, quality shareholders.

[Add row]

C6. Environmental Performance - Consolidation Approach

(6.1) Provide details on your chosen consolidation approach for the calculation of environmental performance data.

	Consolidation approach used	Provide the rationale for the choice of consolidation approach
Climate change	Select from: ☒ Operational control	<i>Operational control approach was used to ensure Nordstrom takes full responsibility for emissions which it has the ability to influence.</i>
Forests	Select from: ☒ Operational control	<i>Operational control approach was used to ensure Nordstrom takes full responsibility for its fiber portfolio which it has the ability to influence.</i>
Water	Select from: ☒ Operational control	<i>Operational control approach was used</i>

[Fixed row]

C7. Environmental performance - Climate Change

(7.1) Is this your first year of reporting emissions data to CDP?

Select from:

☒ No

(7.1.1) Has your organization undergone any structural changes in the reporting year, or are any previous structural changes being accounted for in this disclosure of emissions data?

(7.1.1.1) Has there been a structural change?

Select all that apply

☒ Yes, other structural change, please specify

(7.1.1.2) Name of organization(s) acquired, divested from, or merged with

Nordstrom Canada

(7.1.1.3) Details of structural change(s), including completion dates

On March 2, 2023, we announced the decision to discontinue support for Nordstrom Canada's operations. Accordingly, Nordstrom Canada commenced a wind-down of its business operations, obtaining an Initial Order from the Ontario Superior Court of Justice under the CCAA on March 2, 2023 to facilitate the wind-down in an orderly fashion. Nordstrom Canada's e-commerce platform ceased operations on March 2, 2023 and the closure of six Nordstrom and seven Nordstrom Rack stores was completed in June 2023.

[Fixed row]

(7.1.2) Has your emissions accounting methodology, boundary, and/or reporting year definition changed in the reporting year?

	Change(s) in methodology, boundary, and/or reporting year definition?	Details of methodology, boundary, and/or reporting year definition change(s)
	<i>Select all that apply</i> ☒ Yes, a change in reporting year definition	<i>This year, Scope 1 & 2 emissions accounting now follows Nordstrom's fiscal year and aligns with Scope 3 reporting year definition.</i>

[Fixed row]

(7.1.3) Have your organization's base year emissions and past years' emissions been recalculated as a result of any changes or errors reported in 7.1.1 and/or 7.1.2?

(7.1.3.1) Base year recalculation

Select from:

☒ Yes

(7.1.3.2) Scope(s) recalculated

Select all that apply

☒ Scope 1

☒ Scope 2, location-based

☒ Scope 2, market-based

☒ Scope 3

(7.1.3.3) Base year emissions recalculation policy, including significance threshold

Structural Changes: Scope updates will be made to reflect changes to the baseline's boundaries. For example: New activities: the integration of categories not previously covered by the baseline Inorganic growth: an increase in activities because of a merger or acquisition Note that scope updates may trigger a recalculation of Nordstrom's SBTs (Science Based Targets) if the resulting emissions exceed SBTi exclusion limits: More than 5% of scope 1 & 2 emissions More than 33% of

scope 3 emissions See the SBTi Corporate Manual in section 7 for additional guidelines on inventory boundaries and SBTs. Methodology changes: Methodological updates will be made if the underlying methodology used to calculate the corporate footprint changes. For example: Changing the model to account for additional emissions not currently captured, such as adding consumer trips to store. Changing the source type of EFs (emission factors) used to account for a given activity (e.g., supplier specific EFs) Changing the input data to improve completeness or accuracy, such as incorporating more detailed data than used previously or replacing assumptions with data. In order to track progress towards SBTs, Quantis recommends applying changes to both the current and base year whenever new methodology is developed (e.g., new emissions factors for specific materials). This best practice ensures a fair comparison between different years.

(7.1.3.4) Past years' recalculation

Select from:

☒ Yes

[Fixed row]

(7.2) Select the name of the standard, protocol, or methodology you have used to collect activity data and calculate emissions.

Select all that apply

☒ The Greenhouse Gas Protocol: A Corporate Accounting and Reporting Standard (Revised Edition)

☒ The Greenhouse Gas Protocol: Scope 2 Guidance

☒ The Greenhouse Gas Protocol: Corporate Value Chain (Scope 3) Standard

(7.3) Describe your organization's approach to reporting Scope 2 emissions.

	Scope 2, location-based	Scope 2, market-based	Comment
	Select from: ☒ We are reporting a Scope 2, location-based figure	Select from: ☒ We are reporting a Scope 2, market-based figure	We are disclosing both a Scope 2 location-based figure and a Scope 2 market-based figure for this reporting year.

[Fixed row]

(7.4) Are there any sources (e.g. facilities, specific GHGs, activities, geographies, etc.) of Scope 1, Scope 2 or Scope 3 emissions that are within your selected reporting boundary which are not included in your disclosure?

Select from:

☒ No

(7.5) Provide your base year and base year emissions.

Scope 1

(7.5.1) Base year end

01/29/2022

(7.5.2) Base year emissions (metric tons CO2e)

21528

(7.5.3) Methodological details

Our methodology for calculating our footprint follows the GHG Protocol.

Scope 2 (location-based)

(7.5.1) Base year end

01/29/2022

(7.5.2) Base year emissions (metric tons CO2e)

187060

(7.5.3) Methodological details

Our methodology for calculating our footprint follows the GHG Protocol.

Scope 2 (market-based)

(7.5.1) Base year end

01/29/2022

(7.5.2) Base year emissions (metric tons CO2e)

136769

(7.5.3) Methodological details

Our methodology for calculating our footprint follows the GHG Protocol.

Scope 3 category 1: Purchased goods and services

(7.5.1) Base year end

01/29/2022

(7.5.2) Base year emissions (metric tons CO2e)

3191917

(7.5.3) Methodological details

Our methodology for calculating our footprint follows the GHG Protocol.

Scope 3 category 2: Capital goods

(7.5.1) Base year end

01/29/2022

(7.5.2) Base year emissions (metric tons CO2e)

(7.5.3) Methodological details

Our methodology for calculating our footprint follows the GHG Protocol.

Scope 3 category 3: Fuel-and-energy-related activities (not included in Scope 1 or 2)

(7.5.1) Base year end

01/29/2022

(7.5.2) Base year emissions (metric tons CO2e)

73861

(7.5.3) Methodological details

Our methodology for calculating our footprint follows the GHG Protocol.

Scope 3 category 4: Upstream transportation and distribution

(7.5.1) Base year end

01/29/2022

(7.5.2) Base year emissions (metric tons CO2e)

147594

(7.5.3) Methodological details

Our methodology for calculating our footprint follows the GHG Protocol.

Scope 3 category 5: Waste generated in operations

(7.5.1) Base year end

01/29/2022

(7.5.2) Base year emissions (metric tons CO2e)

3839

(7.5.3) Methodological details

Our methodology for calculating our footprint follows the GHG Protocol.

Scope 3 category 6: Business travel

(7.5.1) Base year end

01/29/2022

(7.5.2) Base year emissions (metric tons CO2e)

2006.0

(7.5.3) Methodological details

Our methodology for calculating our footprint follows the GHG Protocol.

Scope 3 category 7: Employee commuting

(7.5.1) Base year end

01/29/2022

(7.5.2) Base year emissions (metric tons CO2e)

34001

(7.5.3) Methodological details

Our methodology for calculating our footprint follows the GHG Protocol.

Scope 3 category 8: Upstream leased assets

(7.5.1) Base year end

01/29/2022

(7.5.2) Base year emissions (metric tons CO₂e)

17534.0

(7.5.3) Methodological details

Our methodology for calculating our footprint follows the GHG Protocol.

Scope 3 category 9: Downstream transportation and distribution

(7.5.3) Methodological details

Not Applicable

Scope 3 category 10: Processing of sold products

(7.5.3) Methodological details

Not Applicable

Scope 3 category 11: Use of sold products

(7.5.1) Base year end

01/29/2022

(7.5.2) Base year emissions (metric tons CO2e)

4021.0

(7.5.3) Methodological details

Our methodology for calculating our footprint follows the GHG Protocol.

Scope 3 category 12: End of life treatment of sold products

(7.5.1) Base year end

01/29/2022

(7.5.2) Base year emissions (metric tons CO2e)

72621

(7.5.3) Methodological details

Our methodology for calculating our footprint follows the GHG Protocol.

Scope 3 category 13: Downstream leased assets

(7.5.3) Methodological details

Not Applicable

Scope 3 category 14: Franchises

(7.5.3) Methodological details

Not Applicable

Scope 3 category 15: Investments

(7.5.3) Methodological details

Not Applicable

Scope 3: Other (upstream)

(7.5.3) Methodological details

Not Applicable

Scope 3: Other (downstream)

(7.5.3) Methodological details

Not Applicable

[Fixed row]

(7.6) What were your organization's gross global Scope 1 emissions in metric tons CO2e?

	Gross global Scope 1 emissions (metric tons CO2e)	End date	Methodological details
Reporting year	26426	<i>Date input [must be between [10/01/2015 - 10/01/2023]</i>	<i>Our methodology for calculating our footprint follows the GHG Protocol.</i>
Past year 1	21633	01/28/2023	<i>Our methodology for calculating our footprint follows the GHG Protocol.</i>

[Fixed row]

(7.7) What were your organization's gross global Scope 2 emissions in metric tons CO2e?

Reporting year

(7.7.1) Gross global Scope 2, location-based emissions (metric tons CO2e)

178484

(7.7.2) Gross global Scope 2, market-based emissions (metric tons CO2e) (if applicable)

151895

(7.7.4) Methodological details

RECs were used as part of the market-based gross global Scope 2 emissions calculations.

Past year 1

(7.7.1) Gross global Scope 2, location-based emissions (metric tons CO2e)

190320

(7.7.2) Gross global Scope 2, market-based emissions (metric tons CO2e) (if applicable)

184472

(7.7.3) End date

01/28/2023

(7.7.4) Methodological details

RECs were used as part of the market-based gross global Scope 2 emissions calculations.

[Fixed row]

(7.8) Account for your organization's gross global Scope 3 emissions, disclosing and explaining any exclusions.

Purchased goods and services

(7.8.1) Evaluation status

Select from:

☒ Relevant, calculated

(7.8.2) Emissions in reporting year (metric tons CO2e)

2791603

(7.8.3) Emissions calculation methodology

Select all that apply

☒ Hybrid method

(7.8.4) Percentage of emissions calculated using data obtained from suppliers or value chain partners

0

(7.8.5) Please explain

Spend-based data was used for 99% of Category 1 emissions.

Capital goods

(7.8.1) Evaluation status

Select from:

☒ Relevant, calculated

(7.8.2) Emissions in reporting year (metric tons CO2e)

19237

(7.8.3) Emissions calculation methodology

Select all that apply

☒ Spend-based method

(7.8.4) Percentage of emissions calculated using data obtained from suppliers or value chain partners

0

(7.8.5) Please explain

Spend data was used for all of capital goods data.

Fuel-and-energy-related activities (not included in Scope 1 or 2)

(7.8.1) Evaluation status

Select from:

☒ Relevant, calculated

(7.8.2) Emissions in reporting year (metric tons CO2e)

58128

(7.8.3) Emissions calculation methodology

Select all that apply

☒ Site-specific method

(7.8.4) Percentage of emissions calculated using data obtained from suppliers or value chain partners

0

(7.8.5) Please explain

Site specific method was used for fuel and energy related activities not included in scope 1 & 2.

Upstream transportation and distribution

(7.8.1) Evaluation status

Select from:

☒ Relevant, calculated

(7.8.2) Emissions in reporting year (metric tons CO2e)

86989

(7.8.3) Emissions calculation methodology

Select all that apply

☒ Hybrid method

(7.8.4) Percentage of emissions calculated using data obtained from suppliers or value chain partners

0

(7.8.5) Please explain

Both distance and average data method used for calculating this category.

Waste generated in operations

(7.8.1) Evaluation status

Select from:

☒ Relevant, calculated

(7.8.2) Emissions in reporting year (metric tons CO2e)

9661

(7.8.3) Emissions calculation methodology

Select all that apply

☒ Waste-type-specific method

(7.8.4) Percentage of emissions calculated using data obtained from suppliers or value chain partners

0

(7.8.5) Please explain

Waste-type specific method was used for Waste generated in operations.

Business travel

(7.8.1) Evaluation status

Select from:

☒ Relevant, calculated

(7.8.2) Emissions in reporting year (metric tons CO₂e)

6149

(7.8.3) Emissions calculation methodology

Select all that apply

☒ Spend-based method

(7.8.4) Percentage of emissions calculated using data obtained from suppliers or value chain partners

0

(7.8.5) Please explain

Spend based method was used for business travel.

Employee commuting

(7.8.1) Evaluation status

Select from:

☒ Relevant, calculated

(7.8.2) Emissions in reporting year (metric tons CO2e)

46107

(7.8.3) Emissions calculation methodology

Select all that apply

☒ Average data method

(7.8.4) Percentage of emissions calculated using data obtained from suppliers or value chain partners

0

(7.8.5) Please explain

Average data method was used for Employee Commuting.

Upstream leased assets

(7.8.1) Evaluation status

Select from:

☒ Relevant, calculated

(7.8.2) Emissions in reporting year (metric tons CO2e)

4928

(7.8.3) Emissions calculation methodology

Select all that apply

☒ Site-specific method

(7.8.4) Percentage of emissions calculated using data obtained from suppliers or value chain partners

0

(7.8.5) Please explain

Site specific method was used for Upstream leased assets.

Downstream transportation and distribution

(7.8.1) Evaluation status

Select from:

☒ Not relevant, explanation provided

(7.8.5) Please explain

Transportation and distribution of products sold by Nordstrom in the reporting year between Nordstrom's operations and the end consumer (if not paid for by Nordstrom and in vehicles and facilities not owned or controlled by Nordstrom). For Nordstrom this includes consumers traveling to and from any Nordstrom's owned stores and facilities. All other transportation is paid for by Nordstrom OR is upstream of Nordstrom operations and therefore accounted for in Category 4 upstream transportation. This category is currently excluded as it is outside the minimum boundary and therefore not accepted by SBTi.

Processing of sold products

(7.8.1) Evaluation status

Select from:

☒ Not relevant, explanation provided

(7.8.5) Please explain

Processing of intermediate products sold in the reporting year by downstream companies (e.g., manufacturers). This category is not applicable for Nordstrom's business; Nordstrom is a retailer who sells finished products only.

[Fixed row]

(7.8.1) Disclose or restate your Scope 3 emissions data for previous years.

Past year 1

(7.8.1.1) End date

01/29/2022

(7.8.1.2) Scope 3: Purchased goods and services (metric tons CO2e)

3014457

(7.8.1.3) Scope 3: Capital goods (metric tons CO2e)

20217

(7.8.1.4) Scope 3: Fuel and energy-related activities (not included in Scopes 1 or 2) (metric tons CO2e)

64583

(7.8.1.5) Scope 3: Upstream transportation and distribution (metric tons CO2e)

103250

(7.8.1.6) Scope 3: Waste generated in operations (metric tons CO2e)

6082.99

(7.8.1.7) Scope 3: Business travel (metric tons CO2e)

3665.44

(7.8.1.8) Scope 3: Employee commuting (metric tons CO2e)

56782.5

(7.8.1.9) Scope 3: Upstream leased assets (metric tons CO2e)

4928.28

(7.8.1.12) Scope 3: Use of sold products (metric tons CO2e)

84445.1

(7.8.1.13) Scope 3: End of life treatment of sold products (metric tons CO2e)

75753.4

(7.8.1.18) Scope 3: Other (downstream) (metric tons CO2e)

0

(7.8.1.19) Comment

Categories 9, 10, 13, 14, and 15 are not relevant to Nordstrom’s business and therefore left blank
[Fixed row]

(7.9) Indicate the verification/assurance status that applies to your reported emissions.

	Verification/assurance status
Scope 1	Select from: ☒ Third-party verification or assurance process in place
Scope 2 (location-based or market-based)	Select from:

	Verification/assurance status
	☒ Third-party verification or assurance process in place
Scope 3	<i>Select from:</i> ☒ Third-party verification or assurance process in place

[Fixed row]

(7.9.1) Provide further details of the verification/assurance undertaken for your Scope 1 emissions, and attach the relevant statements.

Row 1

(7.9.1.1) Verification or assurance cycle in place

Select from:

☒ Annual process

(7.9.1.2) Status in the current reporting year

Select from:

☒ Complete

(7.9.1.3) Type of verification or assurance

Select from:

☒ Limited assurance

(7.9.1.4) Attach the statement

(7.9.1.5) Page/section reference

See pages 1 and 2

(7.9.1.6) Relevant standard

Select from:

☒ ISO14064-3

(7.9.1.7) Proportion of reported emissions verified (%)

100

[Add row]

(7.9.2) Provide further details of the verification/assurance undertaken for your Scope 2 emissions and attach the relevant statements.

Row 1

(7.9.2.1) Scope 2 approach

Select from:

☒ Scope 2 location-based

(7.9.2.2) Verification or assurance cycle in place

Select from:

☒ Annual process

(7.9.2.3) Status in the current reporting year

Select from:

☒ Complete

(7.9.2.4) Type of verification or assurance

Select from:

☒ Limited assurance

(7.9.2.5) Attach the statement

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(7.9.2.6) Page/ section reference

Pages 1 and 2

(7.9.2.7) Relevant standard

Select from:

☒ ISO14064-3

(7.9.2.8) Proportion of reported emissions verified (%)

100

Row 2

(7.9.2.1) Scope 2 approach

Select from:

☒ Scope 2 market-based

(7.9.2.2) Verification or assurance cycle in place

Select from:

☒ Annual process

(7.9.2.3) Status in the current reporting year

Select from:

☒ Complete

(7.9.2.4) Type of verification or assurance

Select from:

☒ Limited assurance

(7.9.2.5) Attach the statement

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(7.9.2.6) Page/ section reference

Pages 1 and 2

(7.9.2.7) Relevant standard

Select from:

☒ ISO14064-3

(7.9.2.8) Proportion of reported emissions verified (%)

100

[Add row]

(7.9.3) Provide further details of the verification/assurance undertaken for your Scope 3 emissions and attach the relevant statements.

Row 1

(7.9.3.1) Scope 3 category

Select all that apply

- ☒ Scope 3: Capital goods
- ☒ Scope 3: Business travel
- ☒ Scope 3: Employee commuting
- ☒ Scope 3: Use of sold products
- ☒ Scope 3: Upstream leased assets
- ☒ Scope 3: Purchased goods and services
- ☒ Scope 3: Waste generated in operations
- ☒ Scope 3: End-of-life treatment of sold products
- ☒ Scope 3: Upstream transportation and distribution
- ☒ Scope 3: Fuel and energy-related activities (not included in Scopes 1 or 2)

(7.9.3.2) Verification or assurance cycle in place

Select from:

- ☒ Annual process

(7.9.3.3) Status in the current reporting year

Select from:

- ☒ Complete

(7.9.3.4) Type of verification or assurance

Select from:

- ☒ Limited assurance

(7.9.3.5) Attach the statement

2023 Nordstrom Verification Letter 7.31.pdf

(7.9.3.6) Page/section reference

Pages 1 and 2

(7.9.3.7) Relevant standard

Select from:

- ☒ ISO14064-3

(7.9.3.8) Proportion of reported emissions verified (%)

100

[Add row]

(7.10) How do your gross global emissions (Scope 1 and 2 combined) for the reporting year compare to those of the previous reporting year?

Select from:

☒ Decreased

(7.10.1) Identify the reasons for any change in your gross global emissions (Scope 1 and 2 combined), and for each of them specify how your emissions compare to the previous year.

Change in renewable energy consumption

(7.10.1.1) Change in emissions (metric tons CO₂e)

28279

(7.10.1.2) Direction of change in emissions

Select from:

☒ Decreased

(7.10.1.3) Emissions value (percentage)

16

(7.10.1.4) Please explain calculation

52425 renewable energy credits were retired in FY23, decreasing emissions by 28279 metric tons CO₂e year over year.

Change in output

(7.10.1.1) Change in emissions (metric tons CO2e)

3060

(7.10.1.2) Direction of change in emissions

Select from:

☒ Decreased

(7.10.1.3) Emissions value (percentage)

2

(7.10.1.4) Please explain calculation

Emissions decreased due to the change in output associated with the closure of Nordstrom Canada.

Change in boundary

(7.10.1.4) Please explain calculation

Impossible to tell impact from shift in reporting year boundary due to other shifts occurring in the same period.

Other

(7.10.1.1) Change in emissions (metric tons CO2e)

144

(7.10.1.2) Direction of change in emissions

Select from:

☒ Increased

(7.10.1.3) Emissions value (percentage)

(7.10.1.4) Please explain calculation

Various data corrections immaterial to the footprint (defined as less than 5% of total emissions)

[Fixed row]

(7.10.2) Are your emissions performance calculations in 7.10 and 7.10.1 based on a location-based Scope 2 emissions figure or a market-based Scope 2 emissions figure?

Select from:

☒ Market-based

(7.12) Are carbon dioxide emissions from biogenic carbon relevant to your organization?

Select from:

☒ No

(7.15) Does your organization break down its Scope 1 emissions by greenhouse gas type?

Select from:

☒ No

(7.16) Break down your total gross global Scope 1 and 2 emissions by country/area.

	Scope 1 emissions (metric tons CO2e)	Scope 2, location-based (metric tons CO2e)	Scope 2, market-based (metric tons CO2e)
Canada	174.4	2512.5	2512.5
United States of America	26250.6	175981.2	149426

[Fixed row]

(7.17) Indicate which gross global Scope 1 emissions breakdowns you are able to provide.

Select all that apply

☒ By activity

(7.17.1) Break down your total gross global Scope 1 emissions by business division.

	Business division
Row 2	Corporate
Row 3	Supply Chain
Row 4	Stores

[Add row]

(7.17.3) Break down your total gross global Scope 1 emissions by business activity.

	Activity	Scope 1 emissions (metric tons CO2e)
Row 1	Fuels	20810
Row 2	Refrigerants	5615

[Add row]

(7.20) Indicate which gross global Scope 2 emissions breakdowns you are able to provide.

Select all that apply

☒ By business division

(7.20.1) Break down your total gross global Scope 2 emissions by business division.

	Business division	Scope 2, location-based (metric tons CO2e)	Scope 2, market-based (metric tons CO2e)
Row 1	<i>Supply Chain</i>	25336	26271
Row 2	<i>Retail</i>	145615	118092
Row 3	<i>Corporate</i>	7532.5	7574.9

[Add row]

(7.22) Break down your gross Scope 1 and Scope 2 emissions between your consolidated accounting group and other entities included in your response.

Consolidated accounting group

(7.22.1) Scope 1 emissions (metric tons CO2e)

26177.5

(7.22.2) Scope 2, location-based emissions (metric tons CO2e)

175916

(7.22.3) Scope 2, market-based emissions (metric tons CO2e)

149371

(7.22.4) Please explain

See columns 1-3 for context

All other entities

(7.22.1) Scope 1 emissions (metric tons CO2e)

247.52

(7.22.2) Scope 2, location-based emissions (metric tons CO2e)

2567.7

(7.22.3) Scope 2, market-based emissions (metric tons CO2e)

2567.7

(7.22.4) Please explain

See columns 1-3 for context
[Fixed row]

(7.23) Is your organization able to break down your emissions data for any of the subsidiaries included in your CDP response?

Select from:

☒ No

(7.29) What percentage of your total operational spend in the reporting year was on energy?

Select from:

☒ Don't know

(7.30) Select which energy-related activities your organization has undertaken.

	Indicate whether your organization undertook this energy-related activity in the reporting year
Consumption of fuel (excluding feedstocks)	Select from: ☒ Yes
Consumption of purchased or acquired electricity	Select from: ☒ Yes
Consumption of purchased or acquired heat	Select from: ☒ No
Consumption of purchased or acquired steam	Select from: ☒ Yes
Consumption of purchased or acquired cooling	Select from: ☒ Yes
Generation of electricity, heat, steam, or cooling	Select from: ☒ No

[Fixed row]

(7.30.1) Report your organization's energy consumption totals (excluding feedstocks) in MWh.

Consumption of fuel (excluding feedstock)

(7.30.1.1) Heating value

Select from:

☒ Unable to confirm heating value

(7.30.1.2) MWh from renewable sources

(7.30.1.3) MWh from non-renewable sources

114701

(7.30.1.4) Total (renewable and non-renewable) MWh

114701

Consumption of purchased or acquired electricity

(7.30.1.2) MWh from renewable sources

52424.6

(7.30.1.3) MWh from non-renewable sources

461440.4

(7.30.1.4) Total (renewable and non-renewable) MWh

513865

Consumption of purchased or acquired steam

(7.30.1.3) MWh from non-renewable sources

255.6

(7.30.1.4) Total (renewable and non-renewable) MWh

255.6

Consumption of purchased or acquired cooling

(7.30.1.3) MWh from non-renewable sources

21400

(7.30.1.4) Total (renewable and non-renewable) MWh

21400

Total energy consumption

(7.30.1.2) MWh from renewable sources

52424.6

(7.30.1.3) MWh from non-renewable sources

578797

(7.30.1.4) Total (renewable and non-renewable) MWh

631221.6
[Fixed row]

(7.30.6) Select the applications of your organization’s consumption of fuel.

	Indicate whether your organization undertakes this fuel application
Consumption of fuel for the generation of electricity	Select from: ☒ Yes
Consumption of fuel for the generation of heat	Select from: ☒ Yes

	Indicate whether your organization undertakes this fuel application
Consumption of fuel for the generation of steam	<i>Select from:</i> ☒ No
Consumption of fuel for the generation of cooling	<i>Select from:</i> ☒ No
Consumption of fuel for co-generation or tri-generation	<i>Select from:</i> ☒ No

[Fixed row]

(7.30.7) State how much fuel in MWh your organization has consumed (excluding feedstocks) by fuel type.

Sustainable biomass

(7.30.7.1) Heating value

Select from:

☒ Unable to confirm heating value

(7.30.7.8) Comment

Not relevant

Other biomass

(7.30.7.8) Comment

Not relevant

Other renewable fuels (e.g. renewable hydrogen)

(7.30.7.8) Comment

Not relevant

Coal

(7.30.7.8) Comment

Not relevant

Oil

(7.30.7.8) Comment

Not Relevant

Gas

(7.30.7.1) Heating value

Select from:

☒ Unable to confirm heating value

(7.30.7.2) Total fuel MWh consumed by the organization

113220.8

(7.30.7.4) MWh fuel consumed for self-generation of heat

113220.8

Other non-renewable fuels (e.g. non-renewable hydrogen)

(7.30.7.1) Heating value

Select from:

☒ Unable to confirm heating value

(7.30.7.2) Total fuel MWh consumed by the organization

1480

(7.30.7.3) MWh fuel consumed for self-generation of electricity

942.7

(7.30.7.4) MWh fuel consumed for self-generation of heat

537.3

Total fuel

(7.30.7.1) Heating value

Select from:

☒ Unable to confirm heating value

(7.30.7.2) Total fuel MWh consumed by the organization

114700.8

(7.30.7.3) MWh fuel consumed for self-generation of electricity

942.2

(7.30.7.4) MWh fuel consumed for self-generation of heat

113757.3

[Fixed row]

(7.30.16) Provide a breakdown by country/area of your electricity/heat/steam/cooling consumption in the reporting year.

Canada

(7.30.16.1) Consumption of purchased electricity (MWh)

16411

(7.30.16.2) Consumption of self-generated electricity (MWh)

0

(7.30.16.4) Consumption of purchased heat, steam, and cooling (MWh)

5.76

(7.30.16.5) Consumption of self-generated heat, steam, and cooling (MWh)

0

(7.30.16.6) Total electricity/heat/steam/cooling energy consumption (MWh)

16416.76

United States of America

(7.30.16.1) Consumption of purchased electricity (MWh)

497453.9

(7.30.16.2) Consumption of self-generated electricity (MWh)

942.7

(7.30.16.4) Consumption of purchased heat, steam, and cooling (MWh)

21655.6

(7.30.16.5) Consumption of self-generated heat, steam, and cooling (MWh)

537.3

(7.30.16.6) Total electricity/heat/steam/cooling energy consumption (MWh)

520589.50

[Fixed row]

(7.45) Describe your gross global combined Scope 1 and 2 emissions for the reporting year in metric tons CO2e per unit currency total revenue and provide any additional intensity metrics that are appropriate to your business operations.

Row 1

(7.45.2) Metric numerator (Gross global combined Scope 1 and 2 emissions, metric tons CO2e)

178355

(7.45.3) Metric denominator

Select from:

☒ unit total revenue

(7.45.4) Metric denominator: Unit total

14680000000

(7.45.5) Scope 2 figure used

Select from:

☒ Market-based

(7.45.6) % change from previous year

10.2

(7.45.7) Direction of change

Select from:

☒ Decreased

(7.45.8) Reasons for change

Select all that apply

☒ Change in output

[Add row]

(7.53) Did you have an emissions target that was active in the reporting year?

Select all that apply

☒ Absolute target

(7.53.1) Provide details of your absolute emissions targets and progress made against those targets.

Row 1

(7.53.1.1) Target reference number

Select from:

☒ Abs 1

(7.53.1.2) Is this a science-based target?

Select from:

☒ Yes, and this target has been approved by the Science Based Targets initiative

(7.53.1.4) Target ambition

Select from:

☒ 1.5°C aligned

(7.53.1.5) Date target was set

10/17/2023

(7.53.1.6) Target coverage

Select from:

☒ Organization-wide

(7.53.1.7) Greenhouse gases covered by target

Select all that apply

☒ Carbon dioxide (CO2)

(7.53.1.8) Scopes

Select all that apply

☒ Scope 1

☒ Scope 2

☒ Scope 3

(7.53.1.9) Scope 2 accounting method

Select from:

☒ Market-based

(7.53.1.10) Scope 3 categories

Select all that apply

- ☒ Scope 3, Category 1 – Purchased goods and services
- ☒ Scope 3, Category 4 – Upstream transportation and distribution

(7.53.1.11) End date of base year

01/29/2022

(7.53.1.12) Base year Scope 1 emissions covered by target (metric tons CO2e)

21528

(7.53.1.13) Base year Scope 2 emissions covered by target (metric tons CO2e)

136769

(7.53.1.14) Base year Scope 3, Category 1: Purchased goods and services emissions covered by target (metric tons CO2e)

3191917

(7.53.1.17) Base year Scope 3, Category 4: Upstream transportation and distribution emissions covered by target (metric tons CO2e)

147594

(7.53.1.31) Base year total Scope 3 emissions covered by target (metric tons CO2e)

3339511.000

(7.53.1.32) Total base year emissions covered by target in all selected Scopes (metric tons CO2e)

3497808.000

(7.53.1.33) Base year Scope 1 emissions covered by target as % of total base year emissions in Scope 1

100

(7.53.1.34) Base year Scope 2 emissions covered by target as % of total base year emissions in Scope 2

100

(7.53.1.35) Base year Scope 3, Category 1: Purchased goods and services emissions covered by target as % of total base year emissions in Scope 3, Category 1: Purchased goods and services (metric tons CO2e)

100

(7.53.1.38) Base year Scope 3, Category 4: Upstream transportation and distribution covered by target as % of total base year emissions in Scope 3, Category 4: Upstream transportation and distribution (metric tons CO2e)

100

(7.53.1.52) Base year total Scope 3 emissions covered by target as % of total base year emissions in Scope 3 (in all Scope 3 categories)

92.81

(7.53.1.53) Base year emissions covered by target in all selected Scopes as % of total base year emissions in all selected Scopes

95

(7.53.1.57) Scope 1 emissions in reporting year covered by target (metric tons CO2e)

26425

(7.53.1.58) Scope 2 emissions in reporting year covered by target (metric tons CO2e)

151939

(7.53.1.59) Scope 3, Category 1: Purchased goods and services emissions in reporting year covered by target (metric tons CO2e)

2791603

(7.53.1.62) Scope 3, Category 4: Upstream transportation and distribution emissions in reporting year covered by target (metric tons CO2e)

86989

(7.53.1.76) Total Scope 3 emissions in reporting year covered by target (metric tons CO2e)

2878592.000

(7.53.1.77) Total emissions in reporting year covered by target in all selected scopes (metric tons CO2e)

3056956.000

(7.53.1.78) Land-related emissions covered by target

Select from:

☒ No, it does not cover any land-related emissions (e.g. non-FLAG SBT)

(7.53.1.80) Target status in reporting year

Select from:

☒ New

(7.53.1.82) Explain target coverage and identify any exclusions

Nordstrom, Inc. commits to reduce absolute scope 1 and 2 GHG emissions 42% by FY2030 from a FY2021 base year. Nordstrom, Inc. also commits to reduce absolute scope 3 GHG emissions from purchased goods and services and upstream transportation and distribution 42% within the same timeframe. The SBTi's Target Validation Team has classified Nordstrom, Inc.'s scope 1 and 2 target ambition and has determined it is in line with 1.5C trajectory.

(7.53.1.83) Target objective

We have set a science-based target to help us reduce our Scope 1, 2 and 3 emissions.

(7.53.1.85) Target derived using a sectoral decarbonization approach

Select from:

☒ No

[Add row]

(7.53.3) Explain why you did not have an emissions target, and forecast how your emissions will change over the next five years.

(7.53.3.1) Primary reason

Select from:

☒ We are planning to introduce a target in the next two years

(7.53.3.3) Please explain

We have submitted a science-based target in FY23 and are waiting for the target to be approved. Our proposed target is in line with the 1.5C ambition.

[Fixed row]

(7.54) Did you have any other climate-related targets that were active in the reporting year?

Select all that apply

☒ No other climate-related targets

(7.54.2) Provide details of any other climate-related targets, including methane reduction targets.

Row 2

(7.54.2.1) Target reference number

Select from:

☒ Oth 2

(7.54.2.3) Target coverage

Select from:

☒ Product level

(7.54.2.4) Target type: absolute or intensity

Select from:

☒ Absolute

(7.54.2.5) Target type: category & Metric (target numerator if reporting an intensity target)

Waste management

☒ metric tons of waste diverted from landfill

(7.54.2.8) Figure or percentage in base year

0.0

(7.54.2.15) Is this target part of an emissions target?

No, this is an independent target.

(7.54.2.16) Is this target part of an overarching initiative?

Select all that apply

☒ No, it's not part of an overarching initiative

Row 3

(7.54.2.1) Target reference number

Select from:

☒ Oth 1

(7.54.2.3) Target coverage

Select from:

☒ Product level

(7.54.2.4) Target type: absolute or intensity

Select from:

☒ Absolute

(7.54.2.5) Target type: category & Metric (target numerator if reporting an intensity target)

Energy productivity

☒ Other, energy productivity, please specify :Low carbon products

(7.54.2.8) Figure or percentage in base year

0.0

(7.54.2.15) Is this target part of an emissions target?

No, this is an independent target.

(7.54.2.16) Is this target part of an overarching initiative?

Select all that apply

☒ No, it's not part of an overarching initiative

[Add row]

(7.55) Did you have emissions reduction initiatives that were active within the reporting year? Note that this can include those in the planning and/or implementation phases.

Select from:

☒ Yes

(7.55.1) Identify the total number of initiatives at each stage of development, and for those in the implementation stages, the estimated CO2e savings.

	Number of initiatives
Under investigation	1

[Fixed row]

(7.55.2) Provide details on the initiatives implemented in the reporting year in the table below.

Row 1

(7.55.2.1) Initiative category & Initiative type

Energy efficiency in buildings

☒ Maintenance program

(7.55.2.3) Scope(s) or Scope 3 category(ies) where emissions savings occur

Select all that apply

☒ Scope 2 (location-based)

(7.55.2.4) Voluntary/Mandatory

Select from:

☒ Voluntary

Row 2

(7.55.2.1) Initiative category & Initiative type

Energy efficiency in buildings

☒ Building Energy Management Systems (BEMS)

(7.55.2.3) Scope(s) or Scope 3 category(ies) where emissions savings occur

Select all that apply

☒ Scope 2 (location-based)

(7.55.2.4) Voluntary/Mandatory

Select from:

☒ Voluntary

Row 3

(7.55.2.1) Initiative category & Initiative type

Energy efficiency in buildings

☒ Heating, Ventilation and Air Conditioning (HVAC)

(7.55.2.3) Scope(s) or Scope 3 category(ies) where emissions savings occur

Select all that apply

☒ Scope 2 (location-based)

(7.55.2.4) Voluntary/Mandatory

Select from:

☒ Voluntary

Row 4

(7.55.2.1) Initiative category & Initiative type

Energy efficiency in buildings

☒ Lighting

(7.55.2.3) Scope(s) or Scope 3 category(ies) where emissions savings occur

Select all that apply

☒ Scope 2 (location-based)

(7.55.2.4) Voluntary/Mandatory

Select from:

☒ Voluntary

Row 5

(7.55.2.1) Initiative category & Initiative type

Low-carbon energy consumption

☒ Wind

(7.55.2.3) Scope(s) or Scope 3 category(ies) where emissions savings occur

Select all that apply

☒ Scope 2 (market-based)

(7.55.2.4) Voluntary/Mandatory

Select from:

☒ Voluntary

[Add row]

(7.55.3) What methods do you use to drive investment in emissions reduction activities?

Row 1

(7.55.3.1) Method

Select from:

☒ Dedicated budget for other emissions reduction activities

(7.55.3.2) Comment

We have a dedicated budget for emissions reduction activities.

Row 2

(7.55.3.1) Method

Select from:

☒ Dedicated budget for energy efficiency

(7.55.3.2) Comment

We put together business cases for energy efficiency projects. Energy efficiency is respected by management and employees at Nordstrom.

Row 3

(7.55.3.1) Method

Select from:

☒ Compliance with regulatory requirements/standards

(7.55.3.2) Comment

(7.74) Do you classify any of your existing goods and/or services as low-carbon products?

Select from:

☒ No

(7.74.1) Provide details of your products and/or services that you classify as low-carbon products.

Row 2

(7.74.1.1) Level of aggregation

Select from:

☒ Group of products or services

(7.74.1.2) Taxonomy used to classify product(s) or service(s) as low-carbon

Select from:

☒ No taxonomy used to classify product(s) or service(s) as low carbon

(7.74.1.3) Type of product(s) or service(s)

Power

☒ Other, please specify :Low carbon apparel and beauty products

(7.74.1.4) Description of product(s) or service(s)

Nordstrom products are categorized as Sustainable Style. Each product in the Sustainable Style category must meet one of the criteria of the areas of Sustainable Style, including sustainably sourced materials, responsible manufacturing, responsible packaging, and sustainably-sourced ingredients.

(7.74.1.5) Have you estimated the avoided emissions of this low-carbon product(s) or service(s)

Select from:

☒ No

[Add row]

(7.79) Has your organization canceled any project-based carbon credits within the reporting year?

Select from:

☒ No

C8. Environmental performance - Forests

(8.1) Are there any exclusions from your disclosure of forests-related data?

	Exclusion from disclosure
Timber products	Select from: ☒ Yes

[Fixed row]

(8.1.1) Provide details on these exclusions.

Timber products

(8.1.1.1) Exclusion

Select from:

☒ Specific product lines

(8.1.1.2) Description of exclusion

Manmade Cellulosic Fibers (MMCFs) textile fiber is mapped for Nordstrom Made brands only and excludes leather.

(8.1.1.3) Value chain stage

Select from:

☒ Upstream value chain

(8.1.1.4) Reason for exclusion

Select from:

☒ Data is not available

(8.1.1.5) Primary reason why data is not available for your disclosed commodity

Select from:

☒ Challenges associated with data collection and/or quality

(8.1.1.8) Indicate if you are providing the commodity volume that is being excluded from your disclosure of forests-related data

Select from:

☒ No, other reason, please specify :No

(8.1.1.10) Please explain

This data is not publicly available.
[Add row]

(8.2) Provide a breakdown of your disclosure volume per commodity.

	Volume type
Timber products	Select all that apply ☒ Sourced

[Fixed row]

(8.7) Did your organization have a no-deforestation or no-conversion target, or any other targets for sustainable production/ sourcing of your disclosed commodities, active in the reporting year?

Timber products

(8.7.1) Active no-deforestation or no-conversion target

Select from:

☒ No, and we do not plan to have a no-deforestation or no-conversion target in the next two years

(8.7.3) Primary reason for not having an active no-deforestation or no-conversion target in the reporting year

Select from:

☒ Not an immediate strategic priority

(8.7.4) Explain why you did not have an active no-deforestation or no-conversion target in the reporting year

In 2023, preferred fibers were used in nearly 15% of our Nordstrom Made apparel that was made primarily of cotton, polyester and manmade cellulosic fibers. While the emphasis for our preferred fibers goal for Nordstrom Made products is on cotton, polyester, and MMCFs, we also support the use of more sustainable materials, sourcing methods, and production through our updated Nordstrom for Good criteria.

(8.7.5) Other active targets related to this commodity, including any which contribute to your no-deforestation or no-conversion target

Select from:

☒ Yes, we have other targets related to this commodity

[Fixed row]

(8.7.2) Provide details of other targets related to your commodities, including any which contribute to your no-deforestation or no-conversion target, and progress made against them.

Timber products

(8.7.2.1) Target reference number

Select from:

☒ Target 1

(8.7.2.3) Target coverage

Select from:

☒ Other, please specify :Nordstrom Made brands - % of products made from more sustainable raw materials

(8.7.2.4) Commodity volume covered by target (metric tons)

Select from:

☒ Other volume, please specify :Use preferred fibers for 50% of Nordstrom Made products made primarily of cotton, polyester and manmade cellulosic fibers (MMCFs).

(8.7.2.5) Category of target & Quantitative metric

Other target category, please specify

☒ Other target metric, please specify :Nordstrom Made Brands Preferred Fibers Goal - % of products made from more sustainable raw materials

(8.7.2.8) Date target was set

02/02/2020

(8.7.2.9) End date of base year

01/30/2021

(8.7.2.10) Base year figure

0

(8.7.2.11) End date of target

01/31/2026

(8.7.2.12) Target year figure

50

(8.7.2.13) Reporting year figure

15

(8.7.2.14) Target status in reporting year

Select from:

☒ Underway

(8.7.2.15) % of target achieved relative to base year

30.00

(8.7.2.16) Global environmental treaties/ initiatives/ frameworks aligned with or supported by this target

Select all that apply

☒ Sustainable Development Goals

(8.7.2.17) Explain target coverage and identify any exclusions

To better protect the environment and local communities, we aim to use preferred fibers in Nordstrom's private label products.

Timber products

(8.7.2.1) Target reference number

Select from:

☒ Target 2

(8.7.2.3) Target coverage

Select from:

☒ Other, please specify

(8.7.2.4) Commodity volume covered by target (metric tons)

Select from:

☒ Other volume, please specify :Ensure 15% of our Nordstrom.com product assortment qualifies for Nordstrom For Good.

(8.7.2.5) Category of target & Quantitative metric

Third-party certification

☒ Other third-party certification target metric, please specify :While the emphasis for our preferred goal for Nordstrom Made products is on cotton, polyester, and MMCs, we also support the use of more sustainable materials, sourcing methods, and production through our updated Nordstrom for Good criteria.

(8.7.2.7) Third-party certification scheme

Forest management unit/Producer certification

☒ Other forest management/producer certification, please specify :Accepted 3rd party certifications are outlined on our Nordstrom For Good criteria. These include: Regenerative organic, OCS 100, OCS Blended, RCS 100, Global Recycled Standard, Brand Fiber ID, RAS, Good Cashmere Standard, RDS, TDS, RWS, Better Cotton

(8.7.2.8) Date target was set

02/02/2020

(8.7.2.9) End date of base year

03/02/2021

(8.7.2.10) Base year figure

0

(8.7.2.11) End date of target

01/31/2026

(8.7.2.12) Target year figure

(8.7.2.13) Reporting year figure

7

(8.7.2.14) Target status in reporting year*Select from:*☒ Underway**(8.7.2.15) % of target achieved relative to base year**

46.67

(8.7.2.16) Global environmental treaties/ initiatives/ frameworks aligned with or supported by this target*Select all that apply*☒ Sustainable Development Goals**(8.7.2.17) Explain target coverage and identify any exclusions***Our goal is for 15% of our online Nordstrom.com assortment to qualify for Nordstrom for Good by 2025.**[Add row]*

(8.8) Indicate if your organization has a traceability system to determine the origins of your sourced volumes and provide details of the methods and tools used.

	Traceability system	Primary reason your organization does not have a traceability system	Explain why your organization does not have a traceability system
Timber products	<i>Select from:</i> ☒ No, but we plan to establish one within the next two years	<i>Select from:</i> ☒ Other, please specify :Nordstrom is currently onboarding a traceability system.	

[Fixed row]

(8.9) Provide details of your organization's assessment of the deforestation-free (DF) or deforestation- and conversion-free (DCF) status of its disclosed commodities.

Timber products

(8.9.1) DF/DCF status assessed for this commodity

Select from:

☒ No, and we do not plan to do so within the next two years

(8.9.6) Is a proportion of your disclosure volume certified through a scheme not providing full DF/DCF assurance?

Select from:

☒ No

(8.9.7) Primary reason for not assessing DF/DCF status

Select from:

☒ Not an immediate strategic priority

(8.9.8) Explain why you have not assessed DF/DCF status

In 2023, preferred fibers were used in nearly 15% of our Nordstrom Made apparel that was made primarily of cotton, polyester and manmade cellulosic fibers. While the emphasis for our preferred fibers goal for Nordstrom Made products is on cotton, polyester, and MMCFs, we also support the use of more sustainable materials, sourcing methods, and production through our updated Nordstrom for Good criteria.

[Fixed row]

(8.10) Indicate whether you have monitored or estimated the deforestation and conversion of other natural ecosystems footprint for your disclosed commodities.

	Monitoring or estimating your deforestation and conversion footprint
Timber products	Select from: ☒ Yes

[Fixed row]

(8.11) For volumes not assessed and determined as deforestation- and conversion-free (DCF), indicate if you have taken actions in the reporting year to increase production or sourcing of DCF volumes.

	Actions taken to increase production or sourcing of DCF volumes
Timber products	Select from: ☒ Yes

[Fixed row]

(8.14) Indicate if you assess your own compliance and/or the compliance of your suppliers with forest regulations and/or mandatory standards, and provide details.

	Assess legal compliance with forest regulations
	Select from: ☒ No, and we do not plan to within the next two years

[Fixed row]

(8.15) Do you engage in landscape (including jurisdictional) initiatives to progress shared sustainable land use goals?

(8.15.1) Engagement in landscape/jurisdictional initiatives

Select from:

☒ No, we do not engage in landscape/jurisdictional initiatives, and we do not plan to within the next two years

(8.15.2) Primary reason for not engaging in landscape/jurisdictional initiatives

Select from:

☒ Other, please specify :Nordstrom does not engage in landscape/jurisdictional initiatives

(8.15.3) Explain why your organization does not engage in landscape/jurisdictional initiatives

Nordstrom does not engage in landscape/jurisdictional initiatives

[Fixed row]

(8.16) Do you participate in any other external activities to support the implementation of policies and commitments related to deforestation, ecosystem conversion, or human rights issues in commodity value chains?

Select from:

☒ Yes

(8.16.1) Provide details of the external activities to support the implementation of your policies and commitments related to deforestation, ecosystem conversion, or human rights issues in commodity value chains

Row 1

(8.16.1.1) Commodity

Select all that apply

☒ Timber products

(8.16.1.2) Activities

Select all that apply

☒ Involved in industry platforms

(8.16.1.3) Country/area

Select from:

☒ Worldwide

(8.16.1.4) Subnational area

Select from:

☒ Not applicable

(8.16.1.5) Provide further details of the activity

Nordstrom is a member of Textile Exchange and participates in the roundtable engagements.

[Add row]

(8.17) Is your organization supporting or implementing project(s) focused on ecosystem restoration and long-term protection?

Select from:

☒ No, and we do not plan to implement project(s) within the next two years

C9. Environmental performance - Water security

(9.1) Are there any exclusions from your disclosure of water-related data?

Select from:

☒ No

(9.2) Across all your operations, what proportion of the following water aspects are regularly measured and monitored?

Water withdrawals – total volumes

(9.2.1) % of sites/facilities/operations

Select from:

☒ 100%

(9.2.2) Frequency of measurement

Select from:

☒ Monthly

(9.2.3) Method of measurement

Water utility providers billed water consumption (billed water withdrawals).

(9.2.4) Please explain

Nordstrom monitors water withdrawal volume across all sites meaning stores, supply chain facilities and corporate office locations. Nordstrom consumes water primarily through water utility providers and uses utility billing to calculate withdrawal volumes.

Water withdrawals – volumes by source

(9.2.1) % of sites/facilities/operations

Select from:

☒ Not monitored

(9.2.4) Please explain

Not monitored at this time.

Water withdrawals quality

(9.2.1) % of sites/facilities/operations

Select from:

☒ Not relevant

(9.2.4) Please explain

Nordstrom's primary water use is Public water utility companies in the USA. These companies are regulated by federal and state agencies to ensure the safety and quality of drinking water. They must routinely test for contaminants such as bacteria, chemicals, and heavy metals, adhering to standards set by the Environmental Protection Agency (EPA) under the Safe Drinking Water Act. These utilities are also responsible for maintaining infrastructure and implementing treatment methods to meet regulatory requirements and protect public health.

Water discharges – total volumes

(9.2.1) % of sites/facilities/operations

Select from:

☒ Not monitored

(9.2.4) Please explain

Not monitored at this time.

Water discharges – volumes by destination

(9.2.1) % of sites/facilities/operations

Select from:

☒ Not monitored

(9.2.4) Please explain

Not monitored at this time.

Water discharges – volumes by treatment method

(9.2.1) % of sites/facilities/operations

Select from:

☒ Not monitored

(9.2.4) Please explain

Not monitored at this time.

Water discharge quality – by standard effluent parameters

(9.2.1) % of sites/facilities/operations

Select from:

☒ Not relevant

(9.2.4) Please explain

Effluent parameters like Biochemical Oxygen Demand (BOD), Total Suspended Solids (TSS), pH, and others typically apply to industries and facilities that generate significant wastewater, such as manufacturing plants or treatment facilities. Nordstrom does not have any manufacturing facilities within its operational control.

Water discharge quality – emissions to water (nitrates, phosphates, pesticides, and/or other priority substances)

(9.2.1) % of sites/facilities/operations

Select from:

☒ 100%

(9.2.2) Frequency of measurement

Select from:

☒ Continuously

Water discharge quality – temperature

(9.2.1) % of sites/facilities/operations

Select from:

☒ Not relevant

(9.2.4) Please explain

This quality question is specific to manufacturing facilities. Nordstrom has no manufacturing facilities within its operational control.

Water consumption – total volume

(9.2.1) % of sites/facilities/operations

Select from:

☒ Not monitored

(9.2.4) Please explain

Not monitored at this time.

[Fixed row]

(9.2.2) What are the total volumes of water withdrawn, discharged, and consumed across all your operations, how do they compare to the previous reporting year, and how are they forecasted to change?

Total withdrawals

(9.2.2.1) Volume (megaliters/year)

1997.78

(9.2.2.2) Comparison with previous reporting year

Select from:

☒ This is our first year of measurement

(9.2.2.6) Please explain

This is Nordstrom's first year reporting water data through CDP.

Total discharges

(9.2.2.6) Please explain

Not monitored at this time.

Total consumption

(9.2.2.6) Please explain

Not monitored at this time.

[Fixed row]

(9.2.4) Indicate whether water is withdrawn from areas with water stress, provide the volume, how it compares with the previous reporting year, and how it is forecasted to change.

	Withdrawals are from areas with water stress	Please explain
	Select from: ☒ Unknown	Nordstrom has not yet assessed this.

[Fixed row]

(9.2.10) Provide details of your organization's emissions of nitrates, phosphates, pesticides, and other priority substances to water in the reporting year.

	Emissions to water in the reporting year (metric tons)
	0

[Fixed row]

(9.3) In your direct operations and upstream value chain, what is the number of facilities where you have identified substantive water-related dependencies, impacts, risks, and opportunities?

	Identification of facilities in the value chain stage
Direct operations	Select from:

	Identification of facilities in the value chain stage
	☒ No, we have not assessed this value chain stage for facilities with water-related dependencies, impacts, risks, and opportunities, but we are planning to do so in the next 2 years
Upstream value chain	<i>Select from:</i> ☒ No, we have not assessed this value chain stage for facilities with water-related dependencies, impacts, risks, and opportunities, but we are planning to do so in the next 2 years

[Fixed row]

(9.5) Provide a figure for your organization's total water withdrawal efficiency.

	Revenue (currency)	Total water withdrawal efficiency
	14200000000	7107889.76

[Fixed row]

(9.13) Do any of your products contain substances classified as hazardous by a regulatory authority?

	Products contain hazardous substances
	<i>Select from:</i>

	Products contain hazardous substances
	☒ Yes

[Fixed row]

(9.14) Do you classify any of your current products and/or services as low water impact?

(9.14.1) Products and/or services classified as low water impact

Select from:

☒ No, and we do not plan to address this within the next two years

(9.14.3) Primary reason for not classifying any of your current products and/or services as low water impact

Select from:

☒ Other, please specify :While the emphasis for our preferred fibers goal for Nordstrom Made products is on cotton, polyester, and MMFCs, we also support the use of more sustainable materials, sourcing methods, and production through our updated Nordstrom for Good criteria.

(9.14.4) Please explain

While the emphasis for our preferred fibers goal for Nordstrom Made products is on cotton, polyester, and MMFCs, we also support the use of more sustainable materials, sourcing methods, and production through our updated Nordstrom for Good criteria. With an emphasis on industry-recognized standards and certifications — including preferred fibers (as well as animal fibers, chemical management, and responsibly mined gemstones) — we aim to support organizations and activities that reduce the negative social and environmental impacts of the fashion industry.

[Fixed row]

(9.15) Do you have any water-related targets?

Select from:

☒ Yes

(9.15.1) Indicate whether you have targets relating to water pollution, water withdrawals, WASH, or other water-related categories.

	Target set in this category
Water pollution	Select from: ☒ Yes
Water withdrawals	Select from: ☒ Yes
Water, Sanitation, and Hygiene (WASH) services	Select from: ☒ Yes

[Fixed row]

(9.15.2) Provide details of your water-related targets and the progress made.

	Date target was set
Row 1	09/04/2024

[Add row]

C13. Further information & sign off

(13.1) Indicate if any environmental information included in your CDP response (not already reported in 7.9.1/2/3, 8.9.1/2/3/4, and 9.3.2) is verified and/or assured by a third party?

	Other environmental information included in your CDP response is verified and/or assured by a third party
	Select from: ☒ Yes

[Fixed row]

(13.1.1) Which data points within your CDP response are verified and/or assured by a third party, and which standards were used?

Row 1

(13.1.1.1) Environmental issue for which data has been verified and/or assured

Select all that apply

☒ Climate change

(13.1.1.2) Disclosure module and data verified and/or assured

Environmental performance – Climate change

☒ Base year emissions

☒ Emissions breakdown by business division

☒ Target-setting methodology

(13.1.1.3) Verification/assurance standard

Climate change-related standards

☒ ISO 14064-3

(13.1.1.4) Further details of the third-party verification/assurance process

Nordstrom received 3rd party assurance on the mapping of its CSR goals to the UNSDGs.

[Add row]

(13.3) Provide the following information for the person that has signed off (approved) your CDP response.

(13.3.1) Job title

Director of ESG

(13.3.2) Corresponding job category

Select from:

☒ Other, please specify

[Fixed row]

(13.4) Please indicate your consent for CDP to share contact details with the Pacific Institute to support content for its Water Action Hub website.

Select from:

☒ No

